



Dear Patient,

Would you like to manage your appointments, view your lab results, and manage your personal health record online? Now you can with Navigating Care, an online patient portal. The staff of Charleston Oncology is happy to offer this new service that allows you to communicate with our office easily and securely online.

Participating patients are given a secure username and password, enabling them to access Navigating Care to review their personal file; including test results, educational information, billing statements and other health information.

With Navigating Care you can:

- View upcoming appointments
- View your test results
- Update your information
- View your personal health record

Navigating Care is the convenient way to manage your healthcare. To get started, simply visit [www.navigatingcare.com](http://www.navigatingcare.com) or inquire with one of our front desk personnel.

We look forward to helping you get started on the Navigating Care portal.

Sincerely,

Charleston Oncology



# CHARLESTON ONCOLOGY

COMPASSIONATE CARE FOR CANCER  
AND BLOOD DISORDERS

Thank you for your interest in the Navigating Care Patient Portal.

This web-based program will provide another opportunity for your Provider to communicate your healthcare information. By signing up for the program, you will receive an email in the account you have provided to us. This email will contain your username and a one-time password. You will be asked to confirm your identity by verifying information we have on record for you. You will be provided consent to proceed with enrollment and a disclosure notice for privacy purposes. You will be requested to change the one-time password to a password that you select.

When you receive emails from our office, they will not contain private information, but will advise you that you have a message from your provider. You will need to log into Navigating Care to view the sent information. Please understand that the information within Navigating Care will contain your private health information. We are not responsible for the security of the email account you choose to use for Navigating Care or your passwords to the program. If you share the provided email account with others, you may want to consider providing an alternative email account to ensure your private healthcare information is unable to be accessed by other account users.

If you would like to continue with enrollment in the Navigating Care Patient Portal please complete the area below.

By completing this form, I acknowledge that this enrollment is elective, that the account provided will contain access information to a program that will contain my private health information, and that I am responsible for the privacy of this account and any associated access.

Patient Name: \_\_\_\_\_ Date of Birth \_\_\_\_\_

Email Address for Navigating Care Portal: \_\_\_\_\_

Patient Signature (Or Authorized Representative): \_\_\_\_\_

Date: \_\_\_\_\_