

Valley Pain Centers

PATIENT: _____

DATE OF SERVICE: _____

Dear Patient,

Thank you for scheduling your procedure at Valley Pain Centers. Your physician designated this facility with you in mind and recommends treatment here to provide you with the highest level of patient care. We are proud to serve you and are committed to meeting your healthcare needs, with first rate staff and excellence in patient satisfaction.

Since we are unable to determine the exact amount your insurance will cover prior to your procedure, we do not collect any patient financial responsibility from you prior to your procedure. Actual cost of the care varies because the services we provide are individualized to best meet your needs. We will submit a claim to your insurance company on your behalf, and once the claim has been processed by your insurance carrier, we may send you a bill for any remaining balance, based on the amount allowed by your insurance company. Our pricing is competitive, and the total out of pocket expenses will be approximately the same, or less, than what you would pay at another facility. Payment plans are available to assist in managing your health care expenses, and we encourage you to share your questions with our staff prior to your procedure so we can make your visit relaxed and hassle-free.

In the event that Valley Pain Centers is not currently a participating provider with your Insurance Plan, we strive to give our patients the best possible value for their health care dollar, and we want to make it as simple as possible for you to manage the costs of services. Should your provider and/or facility's status with your Insurance Plan end up being "out of network" we have agreed to not bill you for your portion (ie. "Patient Responsibility") on your EOB (Explanation of Benefits), due to the financial burden that may unknowingly be placed upon you. It means that due to the financial burden that could be placed upon you, you will not be billed for anything beyond what your insurance pays.

It is possible that the insurance payment for your visit will be sent directly to you. We ask that you please endorse the check over to the facility, and mail it, along with your EOB (Explanation of Benefits). Compliance with this request will allow us to process the payment to your account quickly and efficiently, and make necessary adjustments.

If you have any questions or concerns, please do not hesitate to call our staff at the appropriate office below between the hours of 8:00-4:00 Monday – Friday and Saturday 8:00-2:00pm.

We, at Valley Pain Centers, look forward to serving you, and appreciate being your preferred choice for your pain treatment care.

**Valley Pain Centers
4045 E. Bell Rd, Ste 147
Phoenix, AZ 85032
P: 602-795-0207 F: 602-795-4514**

**Valley Pain Centers
9242 W. Union Hills Dr. Ste 100
Peoria, AZ 85382
P: 623-777-0333 F: 623-777-0566**