

Notification and Discussion of Results

- The **best** time to discuss results is during your **follow up** visits.
- Although we may **notify** you of results being ready, we do not discuss **results** or provide counselling without a formal visit.
- Please schedule your **follow up** visit as soon as you have completed a test as part of our recommendation.
- **Visit options** are: office visit, phone visit, or video-conferencing visit. Phone and video-conferencing visits require the physician’s approval.
- We will notify you if the lab has notified us of a “**critical value**” that requires prompt notification of the patient based on the physician’s judgment.
- We strongly recommend that **you be actively involved** in assuring that we have indeed received **all** of your test results.
- **Important Disclaimer:** Despite automation to assure delivery of results to our practice, our experience shows that occasionally your results may **not** get to us. We strongly recommend that **you be actively involved** in assuring that we have indeed received **all** your test results.
- The **easiest** way to inquire about the status of results before your visit is by using the **Patient Portal**. You may send a brief inquiry, if you do not see the results in the **Patient Portal**.
- Some results need to be manually uploaded to the **Patient Portal**. The process is time consuming.
- We do **not** routinely **call or notify** you of results if you have an upcoming appointment and/or the results are posted to the **Patient Portal**.
- We may not post all results to the Patient Portal if in the physician’s judgment a direct face-to-face counseling is the next best step.

I have reviewed all of the above and agree to comply.

Patient Name:		Date:	
Patient/Guarantor Signature:			



- As part of results posting to the **Patient Portal**, we may comment on the results or make recommendations for a follow up appointment. Please make sure that you read this information.
- Please know that the **Patient Portal** is **not** appropriate for **back and forth** interactive discussions or counseling. If you need to discuss your results before your upcoming appointment, you may request an earlier appointment and we will do our best to accommodate it.
- **Important:** In cases in which multiple tests have been completed, one 30-minute follow up visit generally is **not** sufficient to cover all discussions, plans and recommendations, and answers to all questions. If you are doing more than 2 tests, we recommend a 45-minute or 60-minute consultation time for your follow up.
- The physician will attempt to cover as much as possible during your session. However, in instances that all results, discussions, therapeutic options, plans, and monitoring were not all covered in one session, there will be a need for additional counseling time. Please request a follow up office, phone or video-conferencing visit.
- In non-urgent matters, our **patient notification** may take more than **seven** business days from the time we receive the results. Some test results may take four or more weeks. We encourage our patients to be **actively involved in their test notification procedures**. If you do not hear from us or don't see results in the **Patient Portal** after seven days, you may send an inquiry, preferably through the Patient Portal.
- **If you do not have follow up appointment**, and are not signed up with the **Patient Portal**, and we receive some results, we will make an attempt to notify you. However, it is also **your responsibility** to follow up and inquire about your results. Please **take an active role** in your own health. **Be actively involved** in assuring that we have indeed received **all** your test results.
- We **recommend** that you make a list of every test that you have agreed to do. This way, you can monitor and correspond with our office to make sure that we have indeed received all the result.

I have reviewed all of the above and agree to comply.

Patient Name:		Date:	
Patient/Guarantor Signature:			