



FIRSTChoice NEUROLOGY

Notice about nondiscrimination and accessibility requirements

Discrimination is Against the Law

FirstChoice Neurology complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. FirstChoice Neurology does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

FirstChoice Neurology:

- **Provides free aids and services to people with disabilities to communicate effectively with us, such as:**
 - **Qualified sign language interpreters**
 - **Written information in other formats (large print, audio, accessible electronic formats, other formats)**
- **Provides free language services to people whose primary language is not English, such as:**
 - **Qualified interpreters**
 - **Information written in other languages**

If you need these services, contact the office manager 72 hours prior to your appointment.

If you believe that FirstChoice Neurology has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: FirstChoice Neurology-Compliance, 9960 NW 116 Way Suite 13, Medley, FL 33190 **305-520-0587**, fax 786-924-1313 compliancenc@fcneurology.net. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, FirstChoice Neurology is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)