

April 6, 2006

Dr. & Mrs. Joseph Yousefian
14929 SE Allen Rd. – Ste. 202A
Bellevue, WA 98006

Dear Dr. Yousefian,

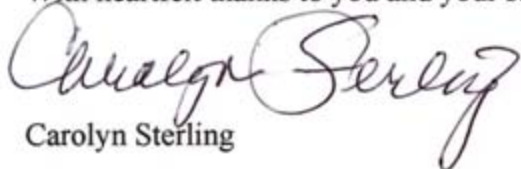
When I landed on your doorstep, I was in terrible pain. You quickly diagnosed a locked jaw from severe TMJ. I did not realize at the time how serious a situation I was in. What followed was a journey through several years of braces and jaw surgery. This, of course, was not what I had anticipated – being in braces at the age of 57. Despite tears and protests, you gently explained the complex course of treatment you needed to guide me through. I felt totally and completely safe placing myself in your capable hands. You even took the time to explain my TMJ situation to my 2 adult children in 2 separate sessions.

There was literally no other dentist who could have done what you have accomplished with all the extra added challenges I presented to you – age, 2 dental implants and of course, the whining. You are not only a genius in the understanding of all the ramifications of TMJ – you are also a kind and gentle soul who dealt so patiently with all my complaints, and as always, with encouragement and a solution to those complaints.

Despite many extra appointments for “pokey” wires and loose brackets, your wonderful staff always treated me like I was the only patient of the day, and worked me in immediately to ensure that my discomfort was quickly resolved. You persevered through all my pleadings to you, to; “Get these things off, its been long enough, I don’t want to be buried with them on; I have a social event coming up,” etc., etc., you, the ultimate perfectionist, would not let my impatience undermine your professional standards by shortening your perfect timetable.

I am now “on the other side”, surgery and braces are behind me. I reflect daily on the excellence of your treatment and how far you brought me from where I was when I met you. You have a rare and precious gift – you treat the whole person, physically and emotionally, and I am truly blessed to have been able to have you as my orthodontist.

With heartfelt thanks to you and your staff,



Carolyn Sterling