



DIAGNOSTIC AND TREATMENT CENTER  
 NYS Article 28 Facility  
 3007 Farragut Road • Brooklyn, NY 11210  
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**Patient Feedback Survey**

Date of your visit \_\_\_\_\_ Name of doctor \_\_\_\_\_

Person completing survey \_\_\_\_\_ Patient \_\_\_\_\_ Family/Caregiver \_\_\_\_\_ Other \_\_\_\_\_

Patient Gender \_\_\_\_\_ M \_\_\_\_\_ F \_\_\_\_\_ Transgender Patient Age \_\_\_\_\_ Health Insurance: Yes No

*Circle Response in Right Column*

<b><u>Access</u></b>			
1. Are you/family/caregiver able to see your doctor when you need to?	YES	SOMETIMES	NO
2. Can you/family/caregiver be seen on the same day that you call for an appointment?	YES	SOMETIMES	NO
3. Do you/family/caregiver know that there is a phone number that you can call to receive medical advice from the doctor after regular business hours?	YES	SOMETIMES	NO
4. When you/family/caregiver call your doctor with a medical question, do you get an answer on that same day?	YES	SOMETIMES	NO
5. The practice space is clean and inviting?	YES	SOMETIMES	NO
<b><u>Communication</u></b>			
6. Does your doctor explain things in a way that is easy to understand?	YES	SOMETIMES	NO
7. Does your doctor talk with you about the medications you are taking at each visit?	YES	SOMETIMES	NO
8. Are medical staff friendly and helpful?	YES	SOMETIMES	NO
<b><u>Coordination</u></b>			
9. When blood tests, x-rays, or other tests are ordered, does the practice give you the results?	YES	SOMETIMES	NO
10. In the last 6 months, how often did your personal doctor seem informed and up-to date about the care you got from specialists?	YES	SOMETIMES	NO
<b><u>Self-Management Support</u></b>			
11. Does your doctor provide information on ways to improve your health?	YES	SOMETIMES	NO
12. Has your doctor asked if there are things that make it hard for you to take care of your health?	YES	SOMETIMES	NO
13. Have staff at the practice recommended services in your community or offered their own workshops to help improve your health (i.e., weight management groups, nutrition/meal support)?	YES	SOMETIMES	NO
14. Are recommendations to you/family/caregiver received (including community service and supports) to improve your health helpful?	YES	SOMETIMES	NO