

PATIENT RIGHTS

Patient will be accorded impartial access to available medical treatments regardless of race, creed, national origin, religion, sex, age, and handicap.

Patient is entitled to information regarding his/her rights at the earliest possible time in course of treatment.

Patient will have access to an interpreter when necessary and at earliest possible time.

Patient has the right to quality care by competent individuals adhering to high professional standards.

Patient has the right to inquire and be informed of providers' qualifications and credentialing criteria.

Patient will receive respectful care that at all times is considerate of his/her personal dignity.

Patient is entitled to personal privacy in treatment and in caring for personal needs.

Patient has the right to be free from harassment, neglect and abuse from staff, other patients and visitors.

Patient is entitled to confidential treatment of his/her medical records.

Patient is entitled to care that avoids unnecessary discomfort and pain.

Patient has right to be free from seclusion and restraints in accordance with Center policies.

Patient is entitled to be involved in his/her discharge planning and to receive information concerning his/her continuing healthcare needs and the means for meeting them, as well as the alternatives.

Patient is entitled to refuse treatment to the extent permitted by law and to be informed of the consequences of that refusal, including the right to refuse to participate in experimental research.

Patient has the right to expect reasonable continuity of care when appropriate and to be informed of available options when care is no longer appropriate or when transfer to another facility is necessary.

Patient is entitled to have emergency procedures implemented without delay.

Patient and/or authorized representative has the right to participate in decisions involving his health care.

Patient shall not be subjected to non-emergency treatment, procedure, research or other programs without his/her voluntary and competent consent or the consent of legally authorized representative.

Patient is entitled to receive information about center rules and regulations affecting patient care and conduct including procedure for handling of patient complaints.

Patient is entitled to receive an itemized and detailed explanation of bill for services provided.

Patient has the right to access protective services and patient's legally authorized representative may exercise rights on behalf of patient.

Date _____

PATIENT SIGNATURE _____

EDMUNDS GASTROENTEROLOGY

PATIENT RESPONSIBILITIES

Patient is responsible for providing accurate and complete information about his/her health including current complaints, past illnesses, hospitalizations, past and current medications including over the counter products and dietary supplements, any allergies and sensitivities and any other relevant information.

Patient is responsible for providing a responsible party to remain at the center during his/her stay and to transport him/her home from the facility.

Patient and his/her representatives are responsible for reporting obvious risks regarding his/her care and any changes in patient's condition.

Patient, or patient representative, is responsible for expressing patient wishes and needs so appropriate care can be provided.

Patient is responsible for asking questions when they do not understand what they have been told about their care and what is expected of him/her.

Patient is responsible for clearly stating his/her concerns, worries and fears regarding handling of their follow-up care and treatment.

Patient and family are responsible for following the care and treatment plan as developed and communicated by patient's physician.

Patient and family are responsible for the outcomes of not following care and treatment plan.

Patient and family are expected to be considerate to the centers' personnel and property.

Patient and family are expected to be kind to other patients and their families.

Patient and family are expected to follow the centers' rules and regulations regarding patient care and conduct.

Patient and family are expected to behave in an appropriate manner at all times.

Patient and family are responsible for behavior that may place the health and well being of others at risk.

Patient is responsible for providing the center's administration staff with accurate and timely information about his/her ability to pay for services.

Patient is responsible for promptly paying for services.

Patient is responsible for providing information about any living will, medical power of attorney or other directive that could affect his/her care.