

using the QuickPay Portal on your mobile device

Prefer making a payment **without** logging into the Patient Portal? Make a quick and easy payment online using the QuickPay Portal, now available on mobile and desktop devices. With the mobile QuickPay Portal, you can make a payment anytime, anywhere.

Making a payment

1. Look at your statement and find the **QuickPay Code**.

MEDICAL GROUP NAME

Guarantor Name: John Doe
Patient Account #: 10000A2833
Statement Date: 2/28/2017

Your Account Status
Your health insurance has been billed correctly and the remaining copay is your responsibility.

Payment Due
\$120.00
Due Upon Receipt

Choose a Payment Method

Pay Online Recommended
QuickPay is now available on mobile devices. Make a secure online payment: www.quickpayportal.com
QuickPay Code: 1111-2222-3333-444

Mail Payment
Mail your payment with the coupon below. Make checks payable to: MEDICAL GROUP NAME. Please include your account # on the check.

2. Go to www.quickpayportal.com on your mobile device.
3. Enter the QuickPay code from your statement, and then tap **Continue**.
4. If you'd rather view the website in Spanish, select Español at the bottom of the screen.

beta

athenahealth
QuickPay

Welcome to your healthcare billing space!

Enter your QuickPay code to get started with your payment. You can find this code on your statement.

QuickPay code [What's this?](#)

Continue

[English](#) [Español](#)

[FAQ's & support](#)

[Website Privacy](#)

[Privacy Policy](#)

[Terms and Conditions](#)

Note: This page should only be accessed by the patient or those authorized by the patient (e.g. guarantor). By continuing, you represent that you are authorized to address the patient's billing matters.

5. Review your statement details on the Billing Summary page. Tap **Pay Now** to pay the full amount due from your statement, or tap **Manage Your Payment** to make a partial payment. By tapping Pay Now, you agree to the QuickPay terms and conditions.
Note: Tap View Statement Details to view the details of your billing statement.

Aaron Athena Aardvark, MD AA

Billing Summary

\$94 Amount due

Total charges	\$100.00
Insurance Adjustments	-\$0.00
Insurance Paid	-\$0.00
You Paid	-\$6.00

Amount due **\$94.00**

Pay Now

[Manage Your Payment](#)

[View Statement Details](#)

By clicking Pay Now, you are agreeing to QuickPay terms and conditions

6. On the Manage Your Payment page, enter the amount you want to pay. You'll see the balance you have remaining. Tap **Pay Now** to make a partial payment, which we'll apply to the oldest charges first.

Aaron Athena Aardvark, MD AA

Manage Your Payment

A partial payment is not a payment plan. To avoid going to collections, you must pay the full balance by the statement due date.

Can't pay full amount right now? You may edit the amounts to be paid now:

Test Dyugh Acme \$ of \$94.00
Vision Corp, OD
Avalon SNF (for Alianna Jones)
Jan 18, 2018
[View details](#)

You are paying **\$50.00**
\$44.00 balance remaining

Pay Now

By clicking Pay Now, you are agreeing to QuickPay terms and conditions

Making a payment cont.

7. On the Make a Payment page, enter your credit card information and your billing address. Tap **Review Payment** to continue.

Make a Payment Back to Quick Pay

Payment Method ● ○ ○

Total payment: \$1.00

Pay With a Credit Card

Card number*

Cardholder name*

Expiration date*
MM / YYYY

Security code* [What's this?](#)

Billing address

Address line 1*

Address line 2

City*

State* ZIP code*

Back Review Payment

8. On the Review Payment page, review the details of your payment before submitting. If you'd like a receipt for your payment, enter your email address. Once you're finished reviewing tap **Submit Payment** to make your payment.

Make a Payment Back to Quick Pay

Review and Submit ● ● ○

Total payment: \$1.00

Review and Submit Payment

Payment Method

Credit Card

Visa ****1108
A Shapiro
08/2026

Billing Address

A Shapiro
TESTING STREET
BANGOR, ME 04401

Payment Details

Service Date	Amount
01/18/2018	\$1.00
Test Dyugh Acme Vision Corp, OD	
Total	\$1.00

This transaction will appear on your credit card statement as Athenahealth Simplify Testing

Email Receipt

If you would like to receive an email receipt, please enter your email address below. You will also be able to print a receipt on the following page.

Email address

Please enter a valid email address.

Back Submit Payment

9. The Payment Confirmation page describes the details of your payment. You'll receive your receipt via email if you entered your email address. To log out of the QuickPay Portal, tap **Sign out**.

Troubleshooting

Clearing your cache

Having trouble accessing the QuickPay Portal on your mobile device? It might be because you've previously tried to access QuickPayPortal.com from your mobile device before a mobile version was available. Try clearing the cache on your mobile browser and re-loading the page. Cached app data is where temporary files from your apps are stored; over time, this data may interfere with other apps loading, such as the QuickPay Portal.

To clear your Safari cache, do the following:

1. Open Settings
2. Scroll down to Safari
3. Select Clear History and Website Data

To clear your Chrome cache, do the following:

1. Open the app
2. Go to Options > Settings
3. Tap Privacy
4. Tap Clear Browsing Data
5. Select the browsing data you want to delete (cookies, history, cached images and files) and tap Clear Browsing Data