

# **Pediatric Associates of Austin, P.A.**

## **Value-Added Program**

At Pediatric Associates of Austin, we are committed to providing the best possible care to our patients and families. We have been practicing in Austin for a combined 40+ years and we love watching our families grow and thrive. We cherish our relationship with you and hope that you find expertise and consistent quality in the services we provide.

Many changes have taken place in the health care industry in recent years. As insurance payments shrink and administrative costs rise, medical groups struggle to remain viable by squeezing more appointments into the same amount of time. We work to keep our wait times minimal without rushing your visit so that your child can receive our full attention.

We are seeing small private practice pediatric groups dwindle. Physicians are giving up their practices entirely, or they are joining together to form larger groups to share costs. We do not want to be part of a mega-group practice.

At Pediatric Associates of Austin, we want to personally know your child, not just your child's name. By having enough time with you at your visit, we feel that we can provide you with the best care.

For these reasons Pediatric Associates of Austin, and many pediatric practices across the country, now charge an annual fee to cover these costs. We do not want to reduce or eliminate the services and quality that you expect. This annual fee is less than \$10 per month per child and renews March 1<sup>st</sup> of each year. If you join the practice mid-year, the fee will be prorated.

As a new patient to the practice, we want you to be certain that you will be 100% satisfied with the benefit of our value-added services. If you decide, within your first year, to transfer your records to another practice physician, we will cheerfully refund your money.

If you have any questions or concerns, please contact Cindy Harrington, Practice Manager at 512-458-5323.