

Notice of Privacy Practices

This document describes how your health permission may be used and disclosed by our office. It also describes your privacy rights. By signing below, you acknowledge you have received our Notice of Privacy Practices and understand that a copy is readily available to you upon request.

Financial Responsibility

Payment for all materials and professional services rendered is due at the time of service. By signing below, you are acknowledging that you are financially responsible for copay, coinsurance, and/or deductible at the time of service and for any materials or services that are “non-covered services” according to your insurance plan. You also agree that if your insurance does not pay, or partially pays, the full amount for services rendered and materials dispensed within 90 days, you are responsible for the remaining balance.

Glasses Recheck/Remake

The doctors and staff of Frame & Focus Eye Care strive to provide you with the most clear and comfortable vision. If for any reason you are not satisfied with your vision, we will happily provide you with a prescription recheck at no cost within 90 days upon receipt of your glasses. After 90 days, we will charge a refraction fee for prescription rechecks. If you request a recheck 6 months after the exam date, a new exam will be required and you will be responsible for the exam fee.

Reasons for a remake include, but are not limited to, errors in prescription, errors in measurements necessary for the manufacturing of prescription lenses, and damages in lenses covered under warranty. Our office will provide one glasses remake within 90 days upon receipt of your glasses at no cost to you.

Contact Lens Evaluation

To ensure optimal vision and comfort, a contact lens evaluation is required within 30 days after the initial fitting. Because contact lenses are a medical device, we need to ensure the lenses fit properly and allow for optimal eye health. After 30 days, there will be a fee for each contact lens follow-up. If a contact lens evaluation is requested 6 months after the initial fitting, a new fitting exam will be required and you will be responsible for the fitting fee.

If you have any additional questions or concerns about our policies, please do not hesitate to ask.

Signature:

Date:
