



Office Policies and Procedures

Patient Name: _____ Patient Date of Birth: _____ Age: _____

Eye examinations may be billed through your **vision insurance** or your **medical insurance**. It will depend upon your chief complaint and symptoms.

EXAM TYPES

Routine Eye Examinations: A routine eye exam takes place when you come for an eye examination without any medical eye problems or symptoms. The doctor screens the eyes for disease and will update your spectacle prescription.

Medical Eye Examinations: Exams for evaluation of a medical-related complaint or follow up of an existing condition. Examples that will necessitate your visit being submitted as a medical exam include diabetes mellitus, eye irritation, eye pain, dry eyes, allergies, floaters, glaucoma, cataract, eye muscle imbalance, "lazy eye", macular degeneration, and others. If you report symptoms during your visit related to an eye problem, disease, or injury, or your doctor determines that your problem falls under the category of a "medical eye examination", your visit will be billed as a medical exam instead of a routine exam, which will be subject to co-pays and deductibles according to your plan.

Contact Lens Fitting & Evaluation: A separate exam and additional testing for the fitting and evaluation of contact lenses.

Neuro-optometric Examination: A comprehensive computerized evaluation of visual processing and binocularity. Primarily for individuals with reading difficulties, developmental delays, head trauma, or other neurological disease.

DILATION OF THE EYES: If the doctor feels it is necessary, the doctor will recommend pupil dilation. This provides the doctor with an unrestricted view of the structures inside your eyes, for the evaluation & detection of eye diseases. Dilation may temporarily blur your vision and make you more sensitive to light (disposable sun shades will be provided).

Is it okay to dilate your eyes? YES NO

DISCLAIMER: Should you elect to receive such procedure, you acknowledge the fact Joseph R. Rogalinski, O.D., Elizabeth T. Nguyen, O.D., other contracted Optometrists, Eye-Deal Vision, P.A. **STRONGLY RECOMMEND YOU DO NOT DRIVE A VEHICLE OR OPERATE ANY MACHINERY FOR A PERIOD OF AT LEAST TWO (2) HOURS** thereafter. Dilation affects individuals in different ways, and in some patients, it can continue to adversely alter vision beyond such period of time.

Insurance Assignment

- I certify that I, and/or my dependent(s) have insurance coverage and assign directly to Eye-Deal Vision, P.A. all benefits, for services rendered.
- Eye-Deal Vision, P.A. DOES NOT GUARANTEE that my insurance will pay my claim even if benefits are verified before the appointment.
- I further expressly agree & acknowledge that my signature on this document authorizes Eye-Deal Vision, P.A. to submit claims for services rendered without obtaining my signature on each and every

- All frames have a one year one, one time manufacturer defect warranty from the date of purchase. Frames with dog/human bite marks or glue will not be covered. Neglect or loss is not covered. In the event of a claim, Eye-Deal Vision reserves the right to repair or replace the frame.
- I understand that when utilizing warranty on either frame and/or lenses that I may be without glasses for up to 4 business days while warranty work is being completed.
- Returns: There are no refunds or returns on custom-made eyeglass lenses or contact lenses. Non-prescription sunglasses or other merchandise can be exchanged for store credit within 7 days of purchase. Merchandise must be in the original, unopened package. NO cash refunds.
- COSMETIC FRAME RETURNS NOT AVAILABLE. We do NOT offer a change of frame due to dislike or unhappiness with frame color, style, or otherwise. Cancelled orders are subject to a 50% restocking fee.
- I understand I have 60 days from the date of my exam to return for a glasses prescription re-check. After 60 days, I may still return; however, a new exam & refraction will be billed.
- Our EDV team will automatically set up your annual appointment. We will send out a reminder email, and that includes a time and date. We are happy to accommodate your schedule!

DIABETES

Are you now or ever have been diagnosed or treated for diabetes? **Please place your initials by your response.**

- NO, stop and sign our electronic signature pad
 Yes, please read and answer the following question

According to The National Eye Institute (NEI), diabetes, specifically diabetic retinopathy, is leading cause of vision loss in the world. Diabetes will damage the delicate blood vessels (capillaries) within the retina leading to permanent vision loss. The **standard of care** for a diabetic exam is pupil dilation and retinal photography. A retinal photograph will detect retinopathy years before any change in your vision is noticed. Thus according to the NEI, early detection and treatment can reduce one's risk of blindness by 95%. This procedure is usually covered by medical insurance, subject to co-pays and deductible.

Please place your initials by your response...

- Yes, I consent to undergo the diabetic retinal photograph/evaluation
 No, I do not wish to have the diabetic retinal photograph/evaluation

I have read, and I understand the **DISCLAIMER, FINANCIAL POLICY, WARRANTY POLICY, DIABETES POLICY, and NOTICE OF PRIVACY PRACTICES/HIPPA** of Eye-Deal Vision PA. My electronic signature is my signature stating I agree to them. I further understand that if I have any questions regarding any of these policies, I am able to speak to an associate who can answer my questions while I am in the office or by sending an email to info@eye-dealvision.com.