

**Website Refund Policy**

If you are not entirely satisfied with your purchase, we're here to help.

**Payments:** Payments on the website are only toward account balance/billing statements. No retail items are for purchase online.

**Returns:** There is a no returns on any retail or non-claim charges items purchase at the office.

**Refunds/Cancellations**: Once a payment is made to your account it will be posted. No refunds will be credited once posted to a balance. If there is a credit on the account, it will be applied to future appointments/claims unless the office is contacted to provide the refund. If requested, you will receive the credit within a certain amount of days, typically 7-10 business days depending on your card issuer's policies.