



976 Mountain City Hwy, Elko Nevada 89801
Phone: 775-777-7587 Fax: 775-738-9584
Email: alonya@a-plusurgentcare.com

Welcome to A+ Total Care

To Whom It May Concern:

I would like to take the opportunity to introduce A+ Total Care, a **locally owned and operated** medical facility providing a full spectrum of occupational medicine services to ensure that your workplace and employees are healthy and safe. We offer same-day walk-in services, or would be happy to schedule an appointment.

If you happen to have an employee injured on the job, we are here to help. We will accommodate your employee at the time of their injury, and as a standard, they will receive excellent care from any of our medical providers.

Dr. Karen Wright along with our Physician Assistants & Nurse Practitioners, can see your employee from the initial injury along with taking care of them throughout their entire care.

In order to use our services, you must establish an account with us prior to scheduling of services. By doing so, we will have access to your company's specific information and protocols allowing accurate and timely service to your company.

To set up an account with us, follow the instructions listed here.

- Complete and return the "Company Data Sheet"
- Fax form to (775) 738-9584 or email to alonya@a-plusurgentcare.com
- You may be contacted by an A+ Total Care representative to verify information
- If you have any questions, call Alonya, Occupational Healthcare Director at (775) 777-7587

Clinic billing and practices guidelines:

- All invoices require payment within 30 days of receipt
- A+ Total Care reserves the right to withhold results due to nonpayment and to require a credit card on file prior to services if we deem it necessary
- If any work-related injury claims are denied by the designated workers compensation insurance, it is the patient's responsibility to pay the invoice
- A+ Total Care will report results of physicals and work-related injuries as well as provide employee copies of chain of custody within one business day

Your business and your employees are our top priority and we welcome communication at any time to discuss your needs.

Sincerely,

Lori Ayala
Owner/Administrator



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Employer Paid Services, Occupational Health, and Worker's Comp – Occupational Medicine Services at

A+ Total Care include, but are not limited to:

- **Drug and Alcohol Screenings:**
 - Breath Alcohol Testing (Non-DOT)
 - 12 panel Instant Read Drug Screen
 - Synthetic Marijuana (Spice/K2)
 - DOT or Non-DOT Urine and Hair Drug Screen
 - Post-Accident Screenings
 - Pre-Employment Screenings
 - Random Drug/Alcohol Screenings
 - Reasonable Suspicion Screenings

- **Physical Examinations/Tests:**
 - Annual Health Screening
 - DOT Physical Exam
 - Resting EKG's
 - X-Rays (on-site)
 - Laboratory Testing
 - Hazardous Material Examinations (HAZMAT)
 - Physical Performance Lift Exam
 - Respiratory Clearance Exam
 - Return to Work Exam

- **Wellness Program:**
 - Biometrics Screening
 - Drug and Alcohol Surveillance
 - Vaccinations
 - Audiometric Exam

- **Mobile On-Site Services**
 - Audiometric Exam
 - Biometric Exam
 - Blood Testing
 - Drug and Alcohol Testing
 - Flu/Pneumonia Vaccines
 - Hepatitis A & B Vaccines
 - Pulmonary Function Test
 - Respiratory Fit Test (quantitative)
 - TB Test