

HERA Health Care Policy regarding blood draw and financial responsibility for lab tests

Blood draw with HERA healthcare is complementary doing the office visits and will cost of \$10 on any another day.

HERA HEALTH CARE **does not process any blood** and the specimens that are collected in the office will go to the lab of the patient's choice.

Patients are personally responsible for the cost of all the tests ordered and collected by HERA HEALTH CARE.

Patients **will direct ALL billing questions to the lab** where the specimen will be processed and will call the phone number on their bill.

HERA Health Care office staff and Dr. Mirela Cernaianu do not know the cost of the various lab test results and whether or not they will be covered by my insurance.

The only reason I will call the office regarding cost of labs is to request conversion to self-pay cash price and pay HERA Health Care directly (only possible for Quest Diagnostics) or in case the visit has diagnosis codes that can be added to cover the labs, if that is applicable.

Once the specimens get picked up at the end of same day from the office, **HERA Health Care staff or the physician cannot cancel any tests** – Patients will have to personally call the lab and discuss cancelling tests with the lab where tests were sent.