

**Be Well Primary Health Care Center, LLC**

3007 Farragut Road, Brooklyn, NY 11210  
Tel No: (718) 434-0711, Fax: (718) 434-0712

**PATIENT SATISFACTION SURVEY:**

**Date:** \_\_\_\_\_

**Name:** \_\_\_\_\_

1. How long have you been a patient in our office?

- Less than 1 year                       1 to 2 years                       3 to 5 years

2. Approximately how many times have you seen the Dr. in the last year?

- First time in last 12 months     2 or 3 times                       4 or more times

3. What was the main reason you selected our office?

- Recommended by friend or relative                       the clinic assigned me to this doctor  
 Recommended by another doctor                       chose doctor from my health plan directory  
 The doctor was conveniently located                       other

4. Thinking about your visit to this office, how would you rate it overall?

- Poor             Fair             Excellent             Not applicable

5. The overall quality of care you received from the facility? ***(1 is very poor, 6 is excellent)***

1    2    3    4    5    6

6. The friendliness and courtesy shown to you by the receptionist/front desk staff?

1    2    3    4    5    6

7. The friendliness and courtesy shown to you by the medical assistant?

1    2    3    4    5    6

8. The cleanliness and convenience of our facility?

1    2    3    4    5    6

9. Your doctor's explanation of tests, procedures and prescribed medicine?

1    2    3    4    5    6

10. The length of time you spent waiting in the reception area after you arrived for your visit?

- Less than 30 min     Less than an hour     More than an hour

11. Were you contacted by our staff to remind about your appointment?     Yes     No

12. Would you recommend our office to a friend?                                       Yes     No

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Signature: \_\_\_\_\_