

# GATEWAY GASTROENTEROLOGY INC.

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# **Colonoscopy Preparation Instructions**

Your procedure is scheduled for	at	·	
Please call the office or if after hours the physician of you for the colonoscopy. Please call our exchange a speak with on-call provider.	•		_

Your procedure will be performed at the facility listed below. Please note, this is **NOT** our office location.

St. Louis Multispecialty Surgery Center 884 Woods Mill Road, Suite 100 Ballwin, MO 63011

A nurse from St. Louis Multispecialty Surgery Center will be contacting you a few days prior to your test to go over your health history and with the exact arrival time on your procedure day. You will arrive approximately 1 hour and 15 minutes prior to your procedure.

For patients coming from the south:

- Take 270 North to Hwy. 40/I-64.
- West on Hwy. 40/I-64 to Woods Mill 141 South. Exit at Town & Country Crossings Drive.
- When you get to the turnabout go  $\frac{3}{4}$  of the way around and continue south on Woods Mill Road.
- We are the third entrance on the left next to the BIG flagpole.

For patients coming from the north:

- Take 270 South to Hwy. 40/I-64.
- West on Hwy. 40/I-64 to Woods Mill 141 South. Exit at Town & Country Crossings Drive.
- When you get to the turnabout go  $\frac{3}{4}$  of the way around and continue south on Woods Mill Road.
- We are the third entrance on the left next to the BIG flagpole.

If you cannot keep your scheduled appointment, please notify us at least **2 business days** before your scheduled time. Please see additional information included in this packet regarding our cancellation policy.

PLEASE REVIEW THE "SPECIAL CIRCUMSTANCES" SECTION ON THIS DOCUMENT CAREFULLY TO SEE IF YOU REQUIRE SPECIAL INSTRUCTIONS OR MODIFICATIONS.

# **BOWEL PREPARATION:**

# **Necessary items to purchase:**

• CLENPIQ Bowel Prep Kit - Prescription required and provided. A coupon is available for non-Medicare patients at www.CLENPIQ.com. Please take this script to your pharmacy at least 2 weeks prior to your scheduled appointment as to not cause any delays in getting your script. Also please take the coupon with you when dropping off your script.

5 days prior to your procedure – avoid seeds and nuts as much as possible.

# The day prior to your procedure:

- NO SOLID FOODS ALL DAY LONG!! Consume only clear/transparent liquid diet. Examples: Water, Soda (any kind), Gatorade, black coffee, tea, popsicles, Jell-O, broth/bouillon, apple juice, white grape juice, white cranberry juice.
- AVOID Red or Purple Liquids.
- Drink plenty of clear liquids throughout the day to stay hydrated.
- NOTHING AFTER MIDNIGHT EXCEPT FOR THE PREP AS DIRECTED.
- NO ALCOHOL
- **Disregard** instruction on prep kit. Follow instructions below.

Procedure Time 6:20am to 10:40am Start PART A at 2PM the afternoon before your procedure, finish by 4pm.

- 1. Pour one of the bottles of Clenpiq liquid into the provided cup and drink.
- 2. Drink five more cups of water using provided cup (40 oz. total).

# You can continue to drink clear liquids

Start PART B at 10PM the evening before your procedure, finish by Midnight

- 1. Pour one of the bottles of Clenpiq liquid into the provided cup and drink.
- 2. Drink four more cups of water using provided cup (32 oz. total).

# \*\*\* AFTER FINISHING PREP PART B - DO NOT EAT OR DRINK ANYTHING ELSE.\*\*\*

Procedure Time 11:00am to 2:20pm Start PART A at 5PM the afternoon before your procedure, finish by 7PM.

- 1. Pour one of the bottles of Clenpiq liquid into the provided cup and drink.
- 2. Drink five more cups of water using provided cup (40 oz. total).

# You can continue to drink clear liquids

Start PART B at 5AM the evening before your procedure, finish by 7AM

- 1. Pour one of the bottles of Clenpiq liquid into the provided cup and drink.
- 2. Drink four more cups of water using provided cup (32 oz. total).

# \*\*\* AFTER FINISHING PREP PART B - DO NOT EAT OR DRINK ANYTHING ELSE.\*\*\*

- Complete the enclosed forms and bring them with you the day of your procedure, along with your insurance cards and picture ID.
- If your bottom is sore, try an ointment such as A&D ointment, Preparation H, or Vaseline to the anal area as needed.

# The day of the procedure:

- You may take your usual medications with sips of water as early as possible the day of the procedure.
- Arrive at St. Louis Multispecialty Surgery Center at the time given by the nurse calling you prior to your procedure.
- SOMEONE WILL NEED TO DRIVE YOU TO AND FROM THE CENTER.
  - You and your driver can plan to be at the center approximately 2 hours total. The center **WILL NOT** allow transportation by Taxi, Uber or Lyft.
  - O You will not be able to drive or drink alcohol the rest of the day.
- If you have any questions, the nurse will go over it with you at the time of your appointment.
- All Female Patients: If you are between the ages of 12-49, you will be required to give a urine specimen unless you have had a Hysterectomy or Tubal Ligation.
- Please bring with you:
  - ✓ Insurance cards
  - ✓ Picture ID
  - ✓ Completed patient information included in this packet. These forms are required for Gateway Gastroenterology.
- St. Louis Multispecialty Surgery Center also requires their own paperwork to be completed. You will receive an email and/or text from SimpleAdmit.com as soon as your procedure has been put on the schedule at St. Louis Multispecialty Surgery Center. Please complete this online at your earliest convenience. You will receive a password to access your account. If you misplace this password an alternative password would be STLMS636.

# **SPECIAL INSTRUCTIONS:**

**Patient with an implantable defibrillator and/or pacemaker:** Please call us at least five (5) days before the procedure for instructions.

If you have had a cardiac stent placed in the last 12 months or if you are taking an antiplatelet medication with aspirin, please contact our office at 314-529-4900 to discuss.

Please call us at least 2 weeks prior to your procedure to speak with our nursing staff if you are taking any of the following blood thinners. We will discuss with you about safely stopping any of these medications prior to your procedure.

Coumadin, Jantoven (warfarin), Pradaxa (dabigatran), Xarelto (rivaroxaban), Eliquis (apixaban), Savaysa (edoxaban), Bevyxxa (betrixaban), Clopidogrel (Plavix), Prasugrel (Effient), Ticagrelor (Brilinta), Pletal (cilostazol)

If you are currently taking any weight loss medications like:

Lomaira (phentermine hydrochloride): available as a tablet

Ionamin (phentermine resin): available as a capsule

Suprenza (phentermine hydrochloride): available as 7 orally disintegrating tablets

**Qsymia** (phentermine hydrochloride and topiramate): available as a capsule

Adipex-P (phentermine hydrochloride): available in capsule and tablet form

PLEASE STOP taking any of these for 7 days prior to your procedure

**Iron:** If you are having a colonoscopy, please stop the iron four (4) days before the procedure. Iron can interfere with the preparation resulting in a poorly cleaned colon. You do not need to stop iron if you are only undergoing upper endoscopy.

**Antibiotics for procedures:** According to the latest guidelines from the American Heart Association and the American Society for Gastrointestinal Endoscopy, antibiotics are NOT required for any routine upper endoscopy or colonoscopy. If your physician insists on you being on an antibiotic, please ask them to prescribe and instruct you on how and when to take the antibiotic.

**Insulin:** Please contact your prescribing physician and inform him/her that you cannot eat or drink after midnight before your procedure, then ask for instructions on how to adjust your insulin dosages.

**Herbal Medications:** It is best to stop any herbal remedies five (5) days before the procedure as many of them can thin the blood and increase risk of bleeding during or after the procedure.

# **Additional Information:**

Approximately 3 business days prior to your procedure, you will be receiving a phone call reminding you of your appointment. If you are not home, a message will be left on your answering machine/voicemail. Unless you want to cancel or reschedule your appointment, it is not necessary to call the office to confirm. We will assume you are keeping your scheduled appointment unless we hear from you.

We also suggest that you contact your insurance to verify coverage for colonoscopy. Some insurance plans cover colonoscopy for colon cancer screening or routine/preventative care. Other plans only cover colonoscopy if you are having symptoms, or they may say it's covered only if "medically necessary". There are many different insurance companies, and each individual plan is different.

You may visit our website (<a href="www.gatewaygi.com">www.gatewaygi.com</a>) for more detailed information regarding the physician you will be seeing, and other services offered. You may also check our FAQ's for commonly asked questions that you may have about your upcoming procedure.

# PATIENT PORTAL

Gateway Gastroenterology has a Patient Portal for you to access some of your information. This portal shows any upcoming or previous appointments and you can also securely communicate with our office for questions to the doctor, nurse practitioner or staff.

You will get access to the Patient Portal once we have obtained your email address and have entered it into our practice management system. You will receive an email once we have enabled you to continue the registration process.

The web address: https://health.healow.com/gatewaygi

Please bookmark or save this to your Favorites.

At this time the portal does not show your medications or any results.

# **Gateway Gastroenterology Website**

Any paperwork that you may have done on our website, only pertains to our <u>office</u> and it does not meet the necessary paperwork requirements for the facility where your procedure is being performed. The facility is a separate entity and has a separate medical record for you. You will need to fill out the following paperwork and bring it with you to your procedure.

# Gateway Gastroenterology "No Show" Procedure Appointment Policy

At Gateway Gastroenterology, procedure appointments are scheduled so that there is adequate time to prepare you for the procedure and for the procedure itself. We urge you to keep your appointment and arrive **ONE HOUR** before your scheduled time. As a courtesy, text messages and or email will be sent in advance to remind you. If you cannot keep your appointment, please notify us at least 48 hours in advance. This will help us open up the time for others waiting to be seen. If you are having difficulty tolerating the colonic cleanse the night before your procedure, please contact our on-call physician through our after-hours exchange. If you do not notify us of your cancellation at least 48 hours in advance, you may be assessed a \$100.00 "no-show" service charge. This charge is NOT reimbursable by your health insurance company, you will be billed directly. Future scheduling will be contingent upon this charge being paid in full. Thank you for your cooperation.

# Colonoscopy: Screening or Diagnostic?

Your insurance policy may be written with different levels of benefits for preventative versus diagnostic or therapeutic colonoscopy services. This means that there are instances in which you may think your procedure will be billed as a "screening" when it actually has to be billed as diagnostic/therapeutic.

How can you determine what category your colonoscopy falls into?

# Colonoscopy Categories: Diagnostic/therapeutic colonoscopy:

Patient has **past** and/or **present** gastrointestinal symptoms, personal history of **polyps**, GI Disease (UC or Crohn's), iron deficiency anemia and/or any other abnormal tests.

**Preventative Colonoscopy with Screening Diagnosis:** Patient is **asymptomatic** (no gastrointestinal symptoms either past or present, over the age of 50, has no personal history of GI disease (UC or Crohn's), colon polyps, and/or cancer. (The patient has not undergone a colonoscopy within the last 10 years.)

Before your procedure, you should know your colonoscopy category. After establishing which one applies to you, you can do some research with your insurance company regarding your coverage and what your out of pocket expense will be.

Your primary care physician may refer you for a "screening" colonoscopy, but there may be a misunderstanding of the word "screening." You must have no symptoms at all for your colonoscopy to be billed as a screening service.

# Can the physician change, add or delete my diagnosis so that I can be considered eligible for a colon screening?

**NO!** The physician encounter is documented in your medical record from information you have provided as well as what is obtained during our pre-procedure history and assessment. It is a binding and legal document that cannot be changed to facilitate better insurance coverage. Patients need to understand that strict government and insurance company determination and coding guidelines prevent a physician from altering a chart or bill for the sole purpose of coverage determination. This is considered fraud and punishable by law with fines and/or jail time.

What if my insurance company tells me that a doctor can change, add, or delete a CPT or diagnosis code?

Sadly, this happens a lot. Often the representative will tell the patient that "if the doctor had coded this as screening, it would have been covered differently." However, further questioning of the representative will reveal that the "screening" diagnosis can only be amended if applicable to the patient. Remember that most insurance companies only consider a patient over the age of 50 with no past and present symptoms as "screening." If you are given this information, please document the representative's name and date so we can report them to our insurance representative.

Please acknowledge receipt o	f this document by sign	ning below and bringing	g it with you to your	appointment.
Patient Signature	Date			

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Danielle Smith, F.N.P.

# Welcome

### Dear Patient:

Welcome to Gateway Gastroenterology! We look forward to meeting you. We'd like to take this opportunity to tell you a little about our practice.

Gateway Gastroenterology is a group of seven board-certified gastroenterologists that was established in 1984. Our areas of expertise include the esophagus, stomach, small intestine, colon, liver, gallbladder, and pancreas. We offer a wide variety of gastroenterology services including inpatient and outpatient consultation as well as a broad range of endoscopic procedures including screening colonoscopy, upper endoscopy, testing for dietary intolerance, etc.

Our goal is to provide outstanding care in a timely, courteous, and professional manner. All of our physicians are committed to ongoing education and will make every effort to provide you with the most up to date and thorough care possible.

We will try hard to make your experience with us as hassle-free as possible. To this end, we will see you in a timely manner, return phone calls, and communicate with your other physicians.

Our practice includes Board Certified Nurse Practitioners who are specialized in gastroenterology and assist us in seeing patients in the office. Through their work, we are able to provide greater office time availability and flexibility. Our staff consists of friendly and knowledgeable people that are available to help with your scheduling, billing, and insurance needs.

We look forward to working with you.

Respectfully,

Jonathan C. Seccombe, M.D.

Brian C. McMorrow, M.D.

Richard T. Riegel, M.D.

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Amelia L. Aubuchon, F.N.P.

Jeffrey E. Mathews, M.D.

Fred H. William no

Fred H. Williams, M.D.

GI IN G I AND

Cheri M. Carmody, A.N. P.

Month FNP.C

Danielle M. Smith, F.N.P.

Jason M. Haas, D.O.

Rajeev Ramgopal, M.D.

Kartlin Schild, AGNP

Kaitlin C. Schild, A.G.N.P.

How did you hear about our practice (pleas Advertisement Other:		OB/GYN	Internet Friend/Family
Name:	Sex: Male	e/Female	Date of Birth:
Address:	City:		State: Zip:
Home Phone #:	Cell #:		Work #:
Agree to Receiving Text Message from	the Practice: (Please Circle)	Yes No	
Social Security #:	Marital Status:		Spouse's Name:
Email Address:			
Employer:	Occupation:		
Emergency Contact:	Relationship:		Phone Number:
Primary Care Physician:	Referrin	g Physicia	nn:
The following is required by the State	e of Missouri (please circle) H	ispanic or	Latino Neither Hispanic nor Latino
Race: (Please circle) White Black or A Native Hawaiian/Pacific island Other Language Spoken:	not listed Multi-Racial (t		Alaska Native Asian re races) Choose not to answer
MEDICAL INSURANCE INFORMA	ATION		
Primary Insurance Company:		Phone Nu	mber:
Policy/Id#:		Group#: _	
Relationship to policy holder:	1	Policy Ho	lder DOB:
Secondary Insurance Company:		Phone Nu	mber:
Policy/Id#:		Group#: _	
Relationship to policy holder:	1	Policy Ho	lder DOB:
Policy Holder Info (if other than patient	t)		
Name: Mr/Mrs/Ms			
Address:			
City:		State:	Zip Code:
DOB: Relationship to p	atient:	_	
Best Contact Phone #:	Employ	er:	
Responsible Party/Guarantor's signatur	e:		
RELEASE OF INFORMATION/ASSIG	NMENT OF BEFEFITS/RE	CEIPT OF	PRIVACY PRACTICES POLICY
By providing the information I agree that Gatev provided to send me a text notification, call usin leave a voice message on an answering device, my financial obligation. I hereby authorize the permit a copy of this authorization to be in place.	ng a pre-recorded/artificial voice n send mail to my home address, or release of any medical information	nessage thro email notifi n necessary	ough the use of an automated dialing service, cation regarding my care, our services, or to process my health insurance claims. I
Signature	Date		

Date:			
Name:	Date of Birth:		
<b>Medication Allergies and Reactions</b>	□ (che	ck if No Known Drug Allergies)	
Medication Name (Include non-prescription and herbal supplements)	Dosage	Frequency (how often)	
1			
<ul><li>3</li><li>4</li></ul>			
5.         6.			
7.         8.			
9 10			
List name(s) of any Over the Counter Me			
1			
3Pharmacy Name:			
Local	Pho	one Number:	
Mail Order	Ph	one Number:	

For Medical Records purposes, we will need you to provide us with a list of your current medications. This information is very important to us. Please complete this list below. Thank You!

# **Financial Disclosure**

### Dear Patient:

We would like to take this opportunity to welcome you, and to let you know that we are committed to providing you with the best possible care. Please take a few minutes to read this important information regarding our financial policies. We will gladly discuss your proposed treatment and answer any questions you have related to your charges:

For billing purposes, there are separate service components for which you will be billed separately:

- 1. **Physician Professional Charge:** We will bill this charge for you. This billing is for the physician's professional services that are provided during your procedure.
- 2. **Facility Charge:** The facility bill will be based on the type and number of procedures being performed. The charges will be billed under St. Louis Women's Surgery Center, LLC, dba St. Louis Multispecialty Surgery Center. When calling your insurance to verify benefits, use Tax Id# 68-0526281 or NPI# 1154400471.
- 3. **Laboratory and Pathology Charge:** If you have a biopsy taken or polyp(s) removed, you will receive a bill from the laboratory that processes your pathology. In some cases, the laboratory and pathology charges will be billed by Gateway Gastroenterology.
- 4. **Anesthesia Charge:** If your procedure utilizes the services of the anesthesia provider, this professional charge will be billed separately to you. The charges will be billed under Comprehensive Anesthesia Corporation. When calling your insurance to verify benefits, use Tax Id# 43-1727554 or NPI# 1215975156.

# Payments made to the facility on the day of the service are credited towards the facility charge only.

If you have insurance, we will file a claim for you. Please understand that your insurance is a contract between you and your insurance company and that complete payment to us is ultimately your responsibility. Under certain circumstances some insurance carriers may not always cover or may deny payment for services provided. Our office will bill your insurance first. After your insurance processes the claim, we will forward a statement to you if there is any patient responsibility. Please remit payment in a timely fashion or call the office to make payment arrangements.

If you belong to an insurance plan, we will follow guidelines set forth in those plans. Please be sure to contact your primary care physician **if** your insurance requires a referral. Services cannot be rendered if proper authorization has not been given. We **DO** participate in Medicare.

If you do not have insurance, payment for services is due at the time services are rendered unless payment arrangements have been approved in advance. To assist you, we accept checks, MasterCard, Visa, and Discover.

We recognize that temporary financial problems may affect timely payment of your account. If such problems arise, we encourage you to contact us promptly for assistance in the management of your account. We are willing to work with you, but we need you to communicate with us. We do use outside agencies as a means of collections should we deem it necessary.

If you have any questions about the above information or any uncertainty regarding insurance coverage, don't hesitate to ask us. We are here to help you. You can reach our office at 314-529-4900.

# **Patient's Communication Preferences Regarding Person Health Information**

Telephone Communications Preference	ces
Home #	-
Work #	
Mobile #	
Other	
Email Address	
will use all methods of communication agree that Gateway Gastroenterology of provided to send me a text notification automated dialing service or leave a voice.	d communicate regarding their services and financial obligations we in provided to expedite those needs. By providing the information above one of its legal agents, or affiliates may use the telephone numbers call using a pre-recorded/artificial voice message through the use of an ice message on an answering device. If an email address has been one of its legal agents, or affiliates may contact me with an email vices, or my financial obligation.
accessed improperly while in storage or contain your personal information. If y below. If you consent to receiving text when your mobile number changes. You	completely secure means of communication because these messages can be intercepted during transmission. The text messages you may receive may you would like us to contact you by text message please sign this consent messages you also agree to promptly update Gateway Gastroenterology ou are not required to authorize the use of text messages and a decision not will not affect your health care in any way.
Other than you, your insurance comp with about your health care informat	pany, and health care providers involved in your care, whom we talk tion? (Check all that apply)
Name:	Telephone:
Spouse	
Caretaker	
Child	
Parent	
Other	
I acknowledge that I have been given protected health information.	the opportunity to request restrictions on use and/or disclosure of my
I acknowledge that I have been given protected health information.	the opportunity to request alternative means of communication of my
X	Signature Date

Prior to your procedure, you will be asked to sign a consent form such as the one below or one similar to it. Please read this, and if you have any questions, ask your physician prior to undergoing your procedure.

### DISCLOSURE AND CONSENT FOR MEDICAL AND SURGICAL PROCEDURES

TO THE PATIENT: You have the right, as a patient, to be informed about your condition and the recommended surgical, medical, or diagnostic procedure to be used so that you may make the decision whether or not to undergo the procedure after knowing the risks and hazards involved. This disclosure is not meant to scare or alarm you; it is simply an effort to make you better informed, so you may give or withhold your consent to the procedure.

<ul><li>□ Richard Riegel, MD</li><li>□ Rajeev Ramgopal, MD</li></ul>	<ul> <li>□ Jason Haas, DO</li> <li>□ Jonathan Seccombe, MD □ Fred Williams, MD</li> </ul>
sociates, technical assistants,	and other health care providers as he/she may deem
llowing surgical, medical, and orize these procedures:	/or diagnostic procedure(s) planned for me and I (we)
possible biopsy and/or polype	osy and/or polypectomy and/or dilation ctomy and/or dilation d/or polypectomy and/or dilation
	□ Rajeev Ramgopal, MD sociates, technical assistants, a llowing surgical, medical, and orize these procedures: odenoscopy with possible biop possible biopsy and/or polype

I (we) understand that my physician may discover other or different conditions which may require additional or different procedures than those planned. I (we) authorize my physician, and such associated, technical assistants and other health care providers to perform such other procedures which are advisable in their professional judgment.

I (we) understand that no warranty, guarantee or assurance has been made to me as to the results of the procedure and that it may not cure my condition. Just as there may be risks and hazards in continuing my present condition without treatment, there are also risks, and hazards related to the performance of the surgical, medical, and/or diagnostic procedures planned for me. I (we) realize that common to surgical, medical, and/or diagnostic procedures is the potential for infection, blood clots, in veins and lungs, hemorrhage, allergic reactions, and even death. I (we) also realize that the following risks and hazards may occur in connection with this particular procedure: drug reaction, bleeding, perforation, missed pathology, infection, cautery burn, cardiac arrhythmia, and aspiration.

I (we) understand that anesthesia involves additional risks and hazards, but I (we) request the use of anesthesia for the relief and protection from pain during the planned and additional procedures. I (we) realize the anesthesia may have to be changed possibly without explanation to me (us).

I (we) understand that certain complications may result from the use of any anesthetics including respiratory problems, drug reactions, paralysis, brain damage and even death.

I (we) have been given an opportunity to ask questions about my condition, alternative forms of anesthesia and treatment, risks of nontreatment, the procedure to be used, and the risks and hazards involved, and I (we) believe that I (we) have sufficient information to give this informed consent.

I (we) certify this form has been fully explained to me, that I (we) have read it or have had it read to me, that the blank spaces have been filled in and that I understand its contents.