

GATEWAY GASTROENTEROLOGY INC.

Office: (314) 529-4900 Exchange: (855) 224-7875 Fax: (314) 434-2679 www.gatewaygi.com Jason Haas, D.O.
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Colonoscopy Preparation Instructions

Your procedure is scheduled for	at
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Please call the office or if after hours the physician on-call if you feel the prep is not adequately preparing you for the colonoscopy. Please call our exchange at 855-224-7875, press option 3 for an urgent issue to speak with on-call provider.

Your procedure will be performed at the facility below. Please note, this is **NOT** our office location.

Gateway Endoscopy Center 12855 North Forty Drive South Tower, Suite 150 St. Louis, MO 63141

Please arrive 1 hour prior to your appointment time.

For patient coming from the east (traveling west on US 40):

- Exit US 40 at Mason Road (Exit 24).
- Immediately upon exiting onto Mason Road, make a quick right onto North Forty Drive.
- The Walker Medical Building will be approximately ½ mile on the left. (The building is located between Lutheran Hour Ministries and CBC High School.)
- Enter the South Tower, Suite 150 is on the first floor.

For patient coming from the west (traveling east on US 40):

- Exit US 40 at Mason Road (Exit 24).
- Go to the stoplight at Mason Road and turn left.
- Go across the bridge over US 40 and immediately turn right on North Forty Drive.
- The Walker Medical Building will be approximately ½ mile on the left. (The building is located between Lutheran Hour Ministries and CBC High School.)
- Enter the South Tower, Suite 150 is on the first floor.

If you cannot keep your scheduled appointment, please notify us at least **2 business days** before your scheduled time. Please see additional information included in this packet regarding our cancellation policy.

PLEASE REVIEW THE "SPECIAL INSTRUCTIONS" SECTION ON THIS DOCUMENT CAREFULLY TO SEE IF YOU REQUIRE SPECIAL INSTRUCTIONS OR MODIFICATIONS.

BOWEL PREPARATION:

Necessary items to purchase:

- SUPREP Bowel Prep Kit Prescription required and provided. Please take this script to your pharmacy at least 2 weeks prior to your scheduled appointment as to not cause any delays in getting your script.
- If the prep is too expensive, please contact the office at 314-529-4900 for an alternative preparation.

5 days prior to your procedure – avoid seeds and nuts as much as possible.

The day prior to your procedure:

- NO SOLID FOODS ALL DAY LONG!! Consume only clear/transparent liquid diet. Examples: Water, Soda (any kind), Gatorade, black coffee, tea, popsicles, Jell-O, broth/bouillon, apple juice, white grape juice, white cranberry juice.
- AVOID Red or Purple Liquids.
- Drink plenty of clear liquids throughout the day to stay hydrated.
- NOTHING AFTER MIDNIGHT EXCEPT FOR THE PREP AS DIRECTED.
- NO ALCOHOL
- **Disregard** instruction on prep kit. Follow instructions below.

Procedure Time 6:20am to 10:20am

Start PART A at 2PM the afternoon before your procedure, finish by 4pm.

- 1. Take mixing container provided and pour in one 6 oz bottle of SUPREP and add 10 oz. of cold water to the fill line.
- 2. Drink all the liquid in the container within 20 minutes.
- 3. Wait 20 minutes, drink 2 full containers of water (32 oz total).

You can continue to drink clear liquids

Start PART B at 10pm the evening before your procedure, finish by Midnight

- 1. Take mixing container provided and pour in one 6 oz bottle of SUPREP and add 10 oz. of cold water to the fill line.
- 2. Drink all the liquid in the container within 20 minutes.
- 3. Wait 20 minutes, drink 2 full containers of water (32 oz total).

*** AFTER FINISHING PREP PART B - DO NOT EAT OR DRINK ANYTHING ELSE.***

Procedure Time 11:00am to 2:20pm Start PART A at 5PM the afternoon before your procedure, finish by 7PM.

- 1. Take mixing container provided and pour in one 6 oz bottle of SUPREP and add 10 oz. of cold water to the fill line.
- 2. Drink all the liquid in the container within 20 minutes.
- 3. Wait 20 minutes, drink 2 full containers of water (32 oz total).

You can continue to drink clear liquids

Start PART B at 5AM the morning of your procedure, finish by 7AM

- 1. Take mixing container provided and pour in one 6 oz bottle of SUPREP and add 10 oz. of cold water to the fill line.
- 2. Drink all the liquid in the container within 20 minutes.
- 3. Wait 20 minutes, drink 2 full containers of water (32 oz total).

- Complete the enclosed forms and bring them with you the day of your procedure, along with your insurance cards and picture ID.
- If your bottom is sore, try an ointment such as A&D ointment, Preparation H, or Vaseline to the anal area as needed.

The day of the procedure:

- If you are a smoker, please do not smoke the day of your procedure. This includes e-cigarettes, cigars, cigarettes, pipe, and marijuana.
- You may take your usual medications with sips of water as early as possible the day of the procedure.
- Arrive at Gateway Endoscopy Center 1 hour prior to your scheduled procedure time.

• SOMEONE WILL NEED TO DRIVE YOU TO AND FROM THE CENTER.

- You and your driver can plan to be at the center approximately 2 hours total.
- O You will not be able to drive or drink alcohol the rest of the day.
- If you have any questions, the nurse will go over it with you at the time of your appointment.
- All Female Patients: If you are between the ages of 12-49, you will be required to give a urine specimen unless you have had a Hysterectomy or Tubal Ligation.
- Please bring with you:
 - ✓ Insurance cards
 - ✓ Picture ID
 - ✓ Completed patient information form included in this packet. These forms are required for Gateway Gastroenterology **and** Gateway Endoscopy Center.

SPECIAL INSTRUCTIONS:

Patient with an implantable defibrillator and/or pacemaker: Please call us at least five (5) days before the procedure for instructions.

If you have had a cardiac stent placed in the last 12 months or if you are taking an antiplatelet medication with aspirin, please contact our office at 314-529-4900 to discuss.

Please call us at least 2 weeks prior to your procedure to speak with our nursing staff if you are taking any of the following blood thinners. We will discuss with you about safely stopping any of these medications prior to your procedure.

Coumadin, Jantoven (warfarin), Pradaxa (dabigatran), Xarelto (rivaroxaban), Eliquis (apixaban), Savaysa (edoxaban), Bevyxxa (betrixaban), Clopidogrel (Plavix), Prasugrel (Effient), Ticagrelor (Brilinta), Pletal (cilostazol)

If you are currently taking any weight loss medications like:

Lomaira (phentermine hydrochloride): available as a tablet

Ionamin (phentermine resin): available as a capsule

Suprenza (phentermine hydrochloride): available as 7 orally disintegrating tablets

Qsymia (phentermine hydrochloride and topiramate): available as a capsule

Adipex-P (phentermine hydrochloride): available in capsule and tablet form

PLEASE STOP taking any of these for 7 days prior to your procedure

Iron: If you are having a colonoscopy, please stop the iron four (4) days before the procedure. Iron can interfere with the preparation resulting in a poorly cleaned colon. You do not need to stop iron if you are only undergoing upper endoscopy.

Antibiotics for procedures: According to the latest guidelines from the American Heart Association and the American Society for Gastrointestinal Endoscopy, antibiotics are NOT required for any routine upper endoscopy or colonoscopy. If your physician insists on you being on an antibiotic, please ask them to prescribe and instruct you on how and when to take the antibiotic.

Insulin: Please contact your prescribing physician and inform him/her that you cannot eat or drink after midnight before your procedure, then ask for instructions on how to adjust your insulin dosages.

Herbal Medications: It is best to stop any herbal remedies five (5) days before the procedure as many of them can thin the blood and increase risk of bleeding during or after the procedure.

Additional Information:

Approximately 3 business days prior to your procedure, you will be receiving a phone call reminding you of your appointment. If you are not home, a message will be left on your answering machine/voicemail. Unless you want to cancel or reschedule your appointment, it is not necessary to call the office to confirm. We will assume you are keeping your scheduled appointment unless we hear from you.

We also suggest that you contact your insurance to verify coverage for colonoscopy. Some insurance plans cover colonoscopy for colon cancer screening or routine/preventative care. Other plans only cover colonoscopy if you are having symptoms, or they may say it's covered only if "medically necessary". There are many different insurance companies, and each individual plan is different.

You may visit our website (www.gatewaygi.com) for more detailed information regarding the physician you will be seeing, and other services offered. You may also check our FAQ's for commonly asked questions that you may have about your upcoming procedure.

PATIENT PORTAL

Gateway Gastroenterology has a Patient Portal for you to access some of your information. This portal shows any upcoming or previous appointments, and you can also securely communicate with our office for questions to the doctor, nurse practitioner or staff.

You will get access to the Patient Portal once we have obtained your email address and have entered it into our practice management system. You will receive an email once we have enabled you to continue the registration process.

The web address: https://health.healow.com/gatewaygi

Please bookmark or save this to your Favorites.

At this time the portal does not show your medications or any results.

Gateway Gastroenterology Website

Any paperwork that you may have done on our website, only pertains to our <u>office</u> and it does not meet the necessary paperwork requirements for the facility where your procedure is being performed. The facility is a separate entity and has a separate medical record for you. You will need to fill out the following paperwork and <u>bring it with you</u> to your procedure.

Gateway Gastroenterology "No Show" Procedure Appointment Policy

At Gateway Gastroenterology, procedure appointments are scheduled so that there is adequate time to prepare you for the procedure and for the procedure itself. We urge you to keep your appointment and arrive **ONE HOUR** before your scheduled time. As a courtesy, text messages and or email will be sent in advance to remind you. If you cannot keep your appointment, please notify us at least 48 hours in advance. This will help us open up the time for others waiting to be seen. If you are having difficulty tolerating the colonic cleanse the night before your procedure, please contact our on-call physician through our after-hours exchange. *If you do not notify us of your cancellation at least 48 hours in advance, you may be assessed a \$100.00 "no-show" service charge.* This charge is NOT reimbursable by your health insurance company, you will be billed directly. Future scheduling will be contingent upon this charge being paid in full. Thank you for your cooperation.

Colonoscopy: Screening or Diagnostic?

Your insurance policy may be written with different levels of benefits for preventative versus diagnostic or therapeutic colonoscopy services. This means that there are instances in which you may think your procedure will be billed as a "screening" when it actually has to be billed as diagnostic/therapeutic.

How can you determine what category your colonoscopy falls into?

Colonoscopy Categories: Diagnostic/therapeutic colonoscopy:

Patient has **past** and/or **present** gastrointestinal symptoms, personal history of **polyps**, GI Disease (UC or Crohn's), iron deficiency anemia and/or any other abnormal tests.

Preventative Colonoscopy with Screening Diagnosis: Patient is **asymptomatic** (no gastrointestinal symptoms either past or present, over the age of 50, has no personal history of GI disease (UC or Crohn's), colon polyps, and/or cancer. (The patient has not undergone a colonoscopy within the last 10 years.)

Before your procedure, you should know your colonoscopy category. After establishing which one applies to you, you can do some research with your insurance company regarding your coverage and what your out of pocket expense will be.

Your primary care physician may refer you for a "screening" colonoscopy, but there may be a misunderstanding of the word "screening." You must have no symptoms at all for your colonoscopy to be billed as a screening service.

Can the physician change, add or delete my diagnosis so that I can be considered eligible for a colon screening?

NO! The physician encounter is documented in your medical record from information you have provided as well as what is obtained during our pre-procedure history and assessment. It is a binding and legal document that cannot be changed to facilitate better insurance coverage. Patients need to understand that strict government and insurance company determination and coding guidelines prevent a physician from altering a chart or bill for the sole purpose of coverage determination. This is considered fraud and punishable by law with fines and/or jail time.

What if my insurance company tells me that a doctor can change, add, or delete a CPT or diagnosis code?

Sadly, this happens a lot. Often the representative will tell the patient that "if the doctor had coded this as screening, it would have been covered differently." However, further questioning of the representative will reveal that the "screening" diagnosis can only be amended if applicable to the patient. Remember that most insurance companies only consider a patient over the age of 50 with no past and present symptoms as "screening." If you are given this information, please document the representative's name and date so we can report them to our insurance representative.

Please acknowledge receipt of	this document by signing below	w and bringing it with you to your appointmer	ıt.
Patient Signature	Date		



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Welcome

Dear Patient:

Welcome to Gateway Gastroenterology and Gateway Endoscopy Center! We look forward to meeting you. We'd like to take this opportunity to tell you a little about us.

Gateway Gastroenterology is a group of board-certified gastroenterologists that was established in 1984. Our areas of expertise include the esophagus, stomach, small intestine, colon, liver, gallbladder, and pancreas. We offer a wide variety of gastroenterology services including inpatient and outpatient consultation as well as a broad range of endoscopic procedures.

Gateway Endoscopy Center is an outpatient ambulatory surgery center where the physicians from Gateway Gastroenterology perform upper endoscopy and colonoscopy procedures. The facility is open Monday through Saturday. After hours and emergency care is provided through the physicians' office and exchange.

We look forward to assisting you.

Sincerely.

Gateway Gastroenterology

Gateway Endoscopy Center

Name:	Sex: Male/Female Date of Birth:				
Address:	City:			State:	Zip:
Home Phone #:	Cell #:			Work #:	
Agree to Receiving Text Message f	From the Practice: (Please Circle)	Yes	No		
Social Security #:	Marital Status:			Spouse's Nam	ne:
Email Address:					
Employer:	Occupation:				
Emergency Contact:	Relationship:			_ Phone Numb	er:
Primary Care Physician:	Referri	ng Phy	sicia	n:	
The following is required by the S	State of Missouri (please circle) I	Hispan	ic or	Latino Neithe	er Hispanic nor Latino
Race: (Please circle) White Black Native Hawaiian/Pacific island C Language Spoken:	Other not listed Multi-Racial				
MEDICAL INSURANCE INFOR	RMATION				
Primary Insurance Company:		Phone	e Nur	nber:	
Policy/Id#:		Grou	p#:		
Relationship to policy holder:		Polic	y Hol	der DOB:	
Secondary Insurance Company:		Phone	e Nur	mber:	
Policy/Id#:		Grou	p#:		
elationship to policy holder:		Policy Holder DOB:			
Policy Holder Info (if other than pa	,				
Name: Mr/Mrs/Ms					
Address:		G		77'	
City:				Z1]	o Code:
DOB: Relationship					
Best Contact Phone #:	Emplo	yeı			
Responsible Party/Guarantor's sign	ature:				
RELEASE OF INFORMATION/AS	SCICAIMENT OF DEFERITS/DI	CEID	т об	DDIVACV DD	ACTICES DOLLOW
By providing the information I agree that the telephone numbers provided to send m automated dialing service, leave a voice m care, our services, or my financial obligation insurance claims. I permit a copy of this a	e a text notification, call using a pre-ressage on an answering device, send on. I hereby authorize the release of a	ecorded mail to any med	l/artific my ho: lical in	cial voice message me address, or en formation necess	e through the use of an nail notification regarding m ary to process my health
Signature	Date				
5151141410	Date				

${\bf Gateway\ Endoscopy\ Center-Medication\ Reconciliation\ Form}$

Name:	ne: Date of Birth:					
Pharmacy Name: Pharmacy Phone:						
Allergies (food, medication	ons, latex, etc.)					
Medication Name	Reacti	ion	Med	lication Nan	ne	Reaction
List ALL YOUR N		including	ovo drong	over the co	unter and alter	mativa madiaina
List <u>ALL YOUR N</u> as vitamins, herbals			eye urops,	over-the-co	unter and arter	mative ineutines
It is extremely imp			ty, that you	provide con	plete and accur	ate information.
Please let your nurs						
Medication List						
Medication Nam	e Do	do y	v often ou take it?		you taking this dication?	Last dose taken
•						
It is sugg	ested that you pi	rovide a co	py of this l	ist to your F	Primary Care P	rovider.
OFFICE USE ONLY						
Reviewed by RN						
Signature					Date	e/Time
☐ No changes to Med☐ Changes	lications; Resume	home Me	dications			
New Medicat	tion Nome	Dose	T		Drawnogoof	Madiaatian
New Medical	non Name	Dose	Frequ	іенсу	Purpose of	Medication
						_
☐ Patient education re	egarding medicati	ion change	S			
Medications Reconciled by	y RN					
•	Signature				Date	e/Time

Gateway Endoscopy Center Patient History Form

Name	_ DOB	Referred By:
Single Married Divorced Sepa	arated Widowed	Advanced Directive Y/N
Retired Occupation	# of Childr	ren
Driver's Name	Driver's Pho	one #
Current Symptoms: Difficulty Swallowing Heartburn/Indigestion Sore Throat Loss of Appetite Nausea/Vomiting Gas/Bloating Abdominal Pain Recent Weight Change Change in Bowel Movements Diarrhea Constipation Rectal Bleeding	Smoking: Y/N pk/yrs yr quit Alcohol: Y/N /day yr quit Recreation drugs Y/N Type: Surgeries:	Family History of Colon Cancer? Y/N If yes, who? Family History of Polyps? Y/N If yes, who? Last Colonoscopy Year? > 3 yrs Polyps Last Upper Endoscopy Year?
Personal Medical History GERD		
Barrett's Esophagus Schatzki's Ring Hiatal Hernia Esophageal Cancer Stomach Cancer Ulcers		
Celiac Sprue Pancreatitis Liver Disease Colon Polyps/Colon Cancer Diverticulosis/Diverticulitis Crohn's Ulcerative Colitis Heart Disease/Stents	weeks? Y/N If yes, rabeing the worstlocated?What aggravates it?_	w or have you had pain in the last several te level of pain on a scale of 1-10 with 10
CHF High Blood Pressure Stroke Diabetes Kidney Problems	If yes, please describ	rsical, psychological, or emotional needs?
Asthma COPD Anemia Seizures	Are you able to perform	activities of daily living without assistance?
Migraines Sleep Apnea Hearing Loss Cancer	Reason for Proced	lure:
Patient's Signature:		Date:
Nurse's Signature:	[Date:

Patient's Communication Preferences Regarding Person Health Information

Telephone Communications Preferen	ices		
Home #	_		
Work #	_		
Mobile #	-		
Other			
Email Address			
use all methods of communication p that Gateway Gastroenterology or one me a text notification call using a pre- or leave a voice message on an answe	provided to expedite the of its legal agents, or a recorded/artificial voice ring device. If an email	rding their services and financial obleose needs. By providing the information of filiates may use the telephone number the message through the use of an automate address has been provided, Gateway Comail notification regarding my care, our	on above I agree s provided to send ated dialing service Gastroenterology or
accessed improperly while in storage contain your personal information. If If you consent to receiving text messa mobile number changes. You are not portion of the authorization will not a	or intercepted during tra you would like us to co ges you also agree to pr required to authorize th ffect your health care in apany, and health care	e providers involved in your care, wh	y receive may this consent below. The property of the property
Name:		<u>Telephone:</u>	
Spouse			
Caretaker			
Child			
Parent			
Other			
I acknowledge that I have been give protected health information.	n the opportunity to r	equest restrictions on use and/or disc	closure of my
I acknowledge that I have been give protected health information.	n the opportunity to r	equest alternative means of commun	ication of my
X Patient or Personal Representativ		Date	_

NOTICE

Anyone having concerns about the quality of care provide at Gateway Endoscopy Center may report these concerns to the organization's Administrator, the Missouri Department of Health and Senior services, the Accreditation Association for Ambulatory Health Care, Inc., the Medicare Beneficiary Ombudsman. You may choose to report anonymously or provide your name and contact information.

Facility Administrator

Linda Beaver, RN, MSN, MHA (314) 336-1130 <u>lbeaver@uspi.com</u>

Missouri Department of Health and Senior Services Bureau of Ambulatory Care

P.O. Box 570 Jefferson City, MO 65102-0570 (573) 751-1588 Fax (573) 751-6648

You may also fill out a concern form online at complaint@dhss.mo.gov

Accreditation Association for Ambulatory Health Care, Inc.

5250 Old Orchard Road, Suite 200 Skokie, IL 60077 (847) 853-6060 complaints@aaahc.org

Medicare Beneficiary Ombudsman

 $\frac{www.medicare.gov}{http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html} \end{(800)} \ 633-4227$

Gateway Endoscopy Center

PATIENT RIGHTS

- Every patient has the right to be treated fairly, with respect and as an individual.
- Patients are treated with respect, consideration, and dignity. Patients are provided appropriate privacy.
- Patient disclosures and records are treated confidentially, and except when required by law, patients are given the opportunity to approve or refuse of their release.
- Patient are informed of their rights to formulate an advanced directive, at the time the procedure is scheduled, permitted by law. This facility does not honor advance directives and the patient has the right to schedule their procedure at another facility.
- Patient are provided, to the degree known, complete information concerning their diagnosis, treatment, and prognosis.
- When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
- Patients are given the opportunity to participate in decisions involving their healthcare, except when such participation is contraindicated for medical reasons.
- Patients are provided information about treatment alternatives and will be advised of the advantages and disadvantages of each.
- Patients have the right to refuse to participate in experimental research.
- The patient has the right to be free from all forms of abuse or harassment.
- Patients have the right to know in advance the type and expected cost of treatment.
- Dr. Haas, Dr. Mathews, Dr. McMorrow, Dr. Ramgopal, Dr. Riegel, Dr. Seccombe, and Dr. Williams have ownership interest in this facility. You are free to choose another facility or provider in which to receive services. You were informed both in writing and verbally prior to your procedure.
- Patients have the right to be informed of the professional rules, law and ethics that govern the organization and its employees.
- Patients and families have the right to express grievances and suggestions to the organization. Every effort will be made to follow up on all grievances and suggestions. Patient care and satisfaction are very important to our entire staff.

PATIENT RESPONSIBILITY AND CONDUCT

- To provide healthcare providers with complete and accurate information about their health, any medications taken, including over the counter and dietary supplements, and any allergies or sensitivities.
- To ask questions if they do not understand instructions or explanations given by the healthcare providers and/or staff.
- To keep appointments as scheduled and to telephone the office in case of a cancellation.
- To follow healthcare providers instructions and plan of treatment and participate in their care.
- To provide the name of a responsible adult or transportation service who will transport the patient home following their procedure.
- To make payments for services rendered if a balance remains after insurance pays.
- To discuss consequences of refusing treatment or not adhering to plan of treatment or leaving Against Medical Advice (AMA) with their physician.
- To refuse to participate in experimental research, if this is their desire.
- To refuse to allow care from a student or trainee, if that is their desire.
- To behave respectfully toward all health care professionals and staff, as well as other patients and visitors.

Financial Disclosure and Agreement

There are separate service components for which you will be billed separately:

- 1. Gateway Gastroenterology will bill for the Physician's Professional Charge and for the Anesthesia charges. This billing is for the physician's professional services that are provided during the procedure and the anesthesia used.
- 2. Gateway Endoscopy Center (GEC), the facility, will bill a fee based on the type and number of procedures being performed. The charges will be billed under Mason Ridge Surgery Center LP. When calling your insurance to verify benefits use Tax Id# 20-5953364 or NPI# 1821453796.
- 3. Laboratory and Pathology Charge. If you have a biopsy done or polyp(s) removed, you will receive a bill from the laboratory that processed your pathology. In some cases, the laboratory and pathology charges will be billed by Gateway Gastroenterology.

Payment made to the center (GEC) on the day of service are credited towards the facility (GEC) charge only.

I agree to pay GEC in accordance with its regular rates and terms which are 30 days from date of invoice. Should collection become necessary, the responsible party agrees to pay any additional collection fees, and all legal fees of collection including but not limited to attorney fees, court costs and filing fees.

I authorize direct payment to GEC of any insurance benefits. I understand that I am responsible for any charges not paid by my insurer and I agree to pay any unpaid balances on my account no more than 90 days after the date of service.

If you do not have insurance, payment is due at the time of services are rendered unless payment arrangements have been approved in advance. To assist you we accept checks, MasterCard, Visa, Discover, American Express and Care Credit.

I certify that the information given by me in applying for payment under Title XVII of the Social Security Act is correct. I authorize any holder of medical or other information about me to release to the Social Security Administration or its intermediaries or carries any information needed for this or related Medicare claim. I request that payment of authorized benefits be made on my behalf.

SIGNED:	DATE:	
WITNESS:		

Your Rights and Protections Against Surprise Medical Bills

When you get emergency care or get treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are protected from surprise billing or balance billing.

What is "balance billing" (sometimes called "surprise billing")?

When you see a doctor or other health care provider, you may owe certain out-of-pocket costs, such as a copayment, coinsurance, and/or a deductible. You may have other costs or have to pay the entire bill if you see a provider or visit a health care facility that isn't in your health plan's network.

"Out-of-network" describes providers and facilities that haven't signed a contract with your health plan. Out-of-network providers may be permitted to bill you for the difference between what your plan agreed to pay and the full amount charged for a service. This is called "balance billing." This amount is likely more than in-network costs for the same service and might not count toward your annual out-of-pocket limit.

"Surprise billing" is an unexpected balance bill. This can happen when you can't control who is involved in your care—like when you have an emergency or when you schedule a visit at an in- network facility but are unexpectedly treated by an out-of-network provider.

You are protected from balance billing for:

Emergency services

If you have an emergency medical condition and get emergency services from an out-of- network provider or facility, the most the provider or facility may bill you is your plan's in- network cost-sharing amount (such as copayments and coinsurance). You **can't** be balance billed for these emergency services. This includes services you may get after you're in stable condition, unless you give written consent and give up your protections not to be balanced billed for these post-stabilization services.

Certain services at an in-network hospital or ambulatory surgical center

When you get services from an in-network hospital or ambulatory surgical center, certain providers there may be out-of-network. In these cases, the most those providers may bill you is your plan's in-network cost-sharing amount. This applies to emergency medicine, anesthesia, pathology, radiology, laboratory, neonatology, assistant surgeon, hospitalist, or intensivist services. These providers **can't** balance bill you and may **not** ask you to give up your protections not to be balance billed.

If you get other services at these in-network facilities, out-of-network providers can't balance bill you, unless you give written consent and give up your protections.

You're never required to give up your protections from balance billing. You also aren't required to get care out-of-network. You can choose a provider or facility in your plan's network.

When balance billing isn't allowed, you also have the following protections:

- You are only responsible for paying your share of the costs (like the copayment, coinsurance, and deductibles that you would pay if the provider or facility was in-network). Your health plan will pay out-of-network providers and facilities directly.
- Your health plan generally must:
 - o Cover emergency services without requiring you to get approval for services in advance (prior authorization).
 - o Cover emergency services by out-of-network providers.
 - O Base what you owe the provider or facility (cost-sharing) on what it would pay an out-of-network provider or facility and show the amount in your explanation of benefits.
 - Count any amount you pay for emergency services or out-of-network services towards your deductible and out-of-network limit.

If you believe you've been wrongly billed, you may contact No Surprises Help Desk at 1-800-985-3059. Visit https://www.cms.gov/nosurprises for more information about your rights under federal law.

Prior to your procedure, you will be asked to sign a consent form such as the one below or one similar to it. Please read this, and if you have any questions, ask your physician prior to undergoing your procedure.

DISCLOSURE AND CONSENT FOR MEDICAL AND SURGICAL PROCEDURES

TO THE PATIENT: You have the right, as a patient, to be informed about your condition and the recommended surgical, medical, or diagnostic procedure to be used so that you may make the decision whether or not to undergo the procedure after knowing the risks and hazards involved. This disclosure is not meant to scare or alarm you; it is simply an effort to make you better informed, so you may give or withhold your consent to the procedure.

I (we) voluntarily request		
□ Brian McMorrow, MD□ Jeffrey Mathews, MD	□ Richard Riegel, MD□ Rajeev Ramgopal, MD	 □ Jason Haas, DO □ Jonathan Seccombe, MD □ Fred Williams, MD
as my physician, and such ass necessary.	sociates, technical assistants,	and other health care providers as he/she may deem
I (we) understand that the foll voluntarily consent and author		/or diagnostic procedure(s) planned for me and I (we)
□ Colonoscopy with p	possible biopsy and/or polype	osy and/or polypectomy and/or dilation ctomy and/or dilation d/or polypectomy and/or dilation
different procedures than those	se planned. I (we) authorize i	different conditions which may require additional or my physician, and such associated, technical assistants and es which are advisable in their professional judgment

other health care providers to perform such other procedures which are advisable in their professional judgment.

I (we) understand that no warranty, guarantee or assurance has been made to me as to the results of the procedure and that it may not cure my condition. Just as there may be risks and hazards in continuing my present condition without treatment, there are also risks, and hazards related to the performance of the surgical, medical, and/or diagnostic procedures planned for me. I (we) realize that common to surgical, medical, and/or diagnostic procedures is the potential for infection, blood clots, in veins and lungs, hemorrhage, allergic reactions, and even death. I (we) also realize that the following risks and hazards may occur in connection with this particular procedure: drug reaction, bleeding, perforation, missed pathology, infection, cautery burn, cardiac arrhythmia, and aspiration.

I (we) understand that anesthesia involves additional risks and hazards, but I (we) request the use of anesthesia for the relief and protection from pain during the planned and additional procedures. I (we) realize the anesthesia may have to be changed possibly without explanation to me (us).

I (we) understand that certain complications may result from the use of any anesthetics including respiratory problems, drug reactions, paralysis, brain damage and even death.

I (we) have been given an opportunity to ask questions about my condition, alternative forms of anesthesia and treatment, risks of nontreatment, the procedure to be used, and the risks and hazards involved, and I (we) believe that I (we) have sufficient information to give this informed consent.

I (we) certify this form has been fully explained to me, that I (we) have read it or have had it read to me, that the blank spaces have been filled in and that I understand its contents.