Bio Energy Medical Center 4201 Varsity Drive, Suite A Ann Arbor, MI 48108 734-995-3200

Welcome to Bio Energy Medical Center! We have enclosed some information about our clinic along with our new patient paperwork. We ask that you complete this paperwork PRIOR to your appointment and bring it with you to your appointment or email the completed paperwork to chrissy@bioenergymedicalcenter.com We will collect it upon your arrival along with a copy of your insurance card and photo ID, if billing insurance. We kindly ask that you arrive at least 15–20 minutes early to your appointment to allow us time to complete your chart before seeing the practitioner. We run a tight ship and try to see our patients within a few minutes of their scheduled time. We do not double or triple book our patients.

At Bio Energy Medical Center, we use natural remedies such as acupuncture, vitamin and nutritional support, homeopathy, herbal medicines, therapeutic diets, and lifestyle modification to treat the underlying causes of illness, rather than simply treating various symptoms. We only use pharmaceuticals when clearly needed. We believe that your manifestation of wellness or illness is caused by the unique way in which your individual biochemical and genetic makeup interacts with everything to which you are exposed – from the food you eat, to the air you breathe, to the water you drink, to the environmental pollutants and toxins you absorb, to the thoughts you think. Many medications only treat and suppress symptoms without addressing underlying causes. Using an integrative approach to your health concerns, we strive to understand the root cause(s) of your condition(s) and correct any underlying biochemical imbalances to ultimately heal.

We believe that the time spent with our patients is one of the most important aspects of our care. We are able to spend the time necessary to understand your unique physical, emotional, psychological, social, and spiritual needs. Treatment plans are carefully devised to meet your unique needs, and thorough follow-up is ensured through office visits or telephone consultations. Treatment plans are guided by a thorough and comprehensive history, and review of pertinent blood, urine, stool, or other testing. Please allow an additional 30 minutes for discharge and instructions.

Due to the length of the appointment time with our providers, we will need to confirm your new patient appointment with you at least one week before the appointment. If we are not able to confirm, we will cancel; and you will need to reschedule.

Finally, please remember in this office, appointments are reserved exclusively for you as we do not double book any appointment. All of our providers have a waiting list. Our policy on cancellations, rescheduling, and no-show appointments are as follows:

For Dr. Neuenschwander and our nurse practitioners two business days' notice is required or 100% of the fee for that appointment will be charged to reschedule. For our other providers, if an appointment is broken without at least one full business day, you will be charged 50% of the fee for that appointment. You will need to pay this fee before rescheduling. We look forward to meeting your needs and helping you on your journey to optimal health.

Thanks again for choosing our practice. Look for more information on our office on the web at www.bioenergymedicalcenter.com where you will find a map and driving directions.

Due to chemical sensitivities and allergies of some of our patients, we kindly request that you refrain from the use of perfumes, fragrances, and aftershaves during your visits to the office.

Bio Energy Medical Center, PC

Please print clearly in blue or black ink Please give this to the front desk receptionist when checking in for your visit

Patient's Information

Patient's Name:		Phone:()		
Work Phone:()	Cell Phone:()	Email		
Address:	City:	State:	Zi	p:)
Date of Birth:/	Social Secur	rity Number:	_~	~
*If patient is a minor: Parent/C	Guardian Name:	Relati	ionship:	
Parent/Guardian SSN:	~~	Date of Birth:	_/	/
How did you hear about BEM	C?			
How did you find our phone n	umber?			
	Employer and Sp	oouse Information		
Employer:	(Occupation:		
Address:	City:	St	ate:	Zip:
Spouse's Name:		Spouse's Employer:		
Employer's Address:	Citu	y:	State:	Zip:
	Function	cy Contact		
Emergency Contact Name and	d Relationship:	,		
	umber:()			
Emergency Contact: I none ivi	imber.()	r titernate. ()		
	Insurance Information (please	s size and lands at front du	aala)	
Subscriber's Name:	mstrance information (please]Child[]
		_	חווות	
Contract/ID Number	Policy/Group Number			

MEDICAL HISTORY

Name:		D	ate of birth	Date:
Height:	Weight:	Are you cur	rently under the care of a p	hysician?
				State:
				State:
Other Care Providers:				
Are you currently bein	g treated for any he	ealth problems?		
Diagnosis and date:				
What specific problem	brought you to the	center today?		
Provide a brief descript	tion of symptoms, di	iagnoses received and c	urrent treatment methods:	
What do you think cau	sed your health pro	oblems?		
Provide a brief descript	tion of childhood ar	nd adult illnesses and op	perations:	
Operations:	Date/Age:	Type of Operation	on: Reason:	
Childhood Illnesses:	Date/Age:	Diagnosis:	Recovery:	
Adult Illnesses: Date/	Age: D)iagnosis:	Recovery:	
•	ated with COVID)-19 vaccine? Include d	ate and brand.	
List other vaccines		07.7		
Do you have allergic re	-		Medication:	Reaction:
Medication:	Read	otion.	Modication	K a a aki a sa

Name:	Date of Birt	h: Dat	e :

SYMPTOM SURVEY

Please check the symptoms that describe your health now and in the past.

Symptom	Now	Past	Symptom	Now	Past	Symptom	Now	Past
Head Problems	[]	[]	Digestion Problems	[]	[]	Elimination Problems	[]	[]
Sinus	[]	[]	Weight Loss	[]	[]	Vomiting	[]	[]
Allergies/Hives	[]	[]	Weight Gain	[]	[]	Diarrhea	[]	[]
Hay Fever	[]	[]	Loss of Appetite	[]	[]	Constipation	[]	[]
Dizziness	[]	[]	High Blood Sugar	[]	[]	Yeast/Candida	[]	[]
				 	 	Infection	1	1
Visual Problems	[]	[]	Low Blood Sugar	[]	[]	Urinary Tract Problems	[]	[]
Hearing Problems	[]	[]	Abdominal Pain	[]	[]	Lymphatic System	[]	[]
				1	1	Problems	1	1 1 1
Taste Problems	[]	[]	Abdominal Spasms	[]	[]	Breast Problems	[]	[]
Speech Problems	[]	[]	Abdominal Bloating	[]	[]	Skin Problems	[]	[]
Throat Problems	[]	[]	Belching/Burping	[]	[]	Fluid Retention	[]	[]
Bronchitis	[]	[]	High Cholesterol	[]	[]	Congestion in:	!	
Asthma	[]	[]	Protein Digestion	[]	[]	ThroatHead	 	
Emphysema	[]	[]	Carbohydrate Digestion	[]	[]	LungsNose	 	
Circulatory Problems	[]	[]	Fat Digestion	[]	[]	Mental/Emotional	[]	[]
High Blood Pressure	[]	[]	Reproductive Problems	[]	[]	Confusion	[]	[]
Low Blood Pressure	[]	[]	Menstrual Problems	[]	[]	Anxiety	[]	[]
Heart Problems	[]	[]	PMS	[]	[]	Irritability	[]	[]
Irregular Pulse Rate	[]	[]	Irregular Menses	[]	[]	Heaviness	[]	[]
Nerve Problems	[]	[]	Heavy Flow	[]	[]	Lightness	[]	[]
Touch Problems	[]	[]	Severe Pain	[]	[]	Loss of Concentration	[]	[]
Coordination Problems	[]	[]	Gynecological	[]	[]	Loss of Memory	[]	[]
			Problems		1			1
Movement Problems	[]	[]	Obstetrical Problems	[]	[]	Phobias/Fears	[]	[]
Sensitive Hot& Cold	[]	[]	Aches/Pains/Stiff in:	 		Sleep Disorders	[]	[]
Pain in Spinal Cord	[]	[]	_Hands_Arms_Neck			Fatigue	[]	[]
Muscle / Tendon /	[]	[]	Feet _LegsHips	1	1 	Communication	[]	[]
Ligament				 	1	Problems	 	! ! !

Name:	Date of Birth:	
Current Major stressor/conflicts		
Familu:		
Job:		
Coping strategies/stress management techni	gues used?	
Support systems?	Trusted confident (s)?	
Average amount of sleep per night?	Any special diet?	
Average servings of: vegetables per day?	Fruits per day?	
Tobacco use/type/amount?	Alcohol use/how often?	
How often & type of exercise/relaxation reg	imens?	
	SIGNIFICANT LIFE EVENTS	
	nool, Relationships, Jobs, Births, Deaths, etc.)	
Age 0-12		
Age 13-24		
A _{de} 25-35		
A ₆ e 36-45		
A ₆ e 46-56		
 A _{8e} 55-65		
1000000		
Age 66+		
Signature:	Date:	

Informed Consent

The purpose of this consent is to document an understanding between the Bio Energy Medical Center, PC and its employees and its clients. By signing this document, the client understands and accepts the following points:

- Although Dr. Neuenschwander is an Allopathic physician his treatment protocols include the sciences of Acupuncture, Homeopathy, and Naturopathic Medicine and are not considered the standard of medical care. The client agrees to accept the attendant risks associated with an alternative approach. Most clients coming here are looking for an alternative or integrative approach to their healthcare needs. Standard Allopathic services can be provided at the client's request. It is the client/patient's responsibility to inform the staff if they would like a standard of care approach to be used.
- Dr. Neuenschwander (medical director) is a medical doctor with substantial experience in alternative medicine and natural healing. While his recommendations are based upon the best of his knowledge, experience, and training as to safety and effectiveness, many of his recommendations have not been reviewed by the U.S. Food and Drug Administration. In addition, he uses approved treatments for "off label use" uses for which they have not been approved. I understand that some of the treatments or recommendations may be considered unproven or experimental by third party payers or other health care providers.
- Patients are treated as individuals, not solely based on their diagnostic grouping or by the "one size fits all" approach.
- Treatment at Bio Energy Medical Center involves a team approach; and the client understands that his/her case
 may be discussed at team meetings unless prior arrangements are made. As always, any information will be
 treated in a professional and confidential manner.
- To remain active and receive advice, lab interpretations, and/or prescriptions, you must be seen in our office at least once every six months.
- Effective October 1, 2021 Bio Energy Medical Center will not participate or bill any commercial insurance plans. Our nurse practitioners will continue to participate with Original Medicare, and we will submit insurance claims for billing to them. Dr. Neuenschwander does not participate with ANY insurance plans including Medicare. Medicare patients will need to privately contract with him. All patients with commercial insurance plans will be given a detailed receipt they can submit for possible reimbursement upon request.
- Information requested from an insurance company that may be needed to result in payment will be released.
- The client understands that certain treatments may not be covered or considered billable under his/her insurance plan. In this case, the client is responsible for payment.
- We are not set up to provide primary care. We request you establish or maintain a relationship with a primary
 care provider. We are happy to send a copy of your visit note to your care provider at your request. Please let our
 staff know at the time of your visit where you would like it sent.
- Dr. Neuenschwander may recommend and/or provide services for which he may not provide directly (IV therapy, supplement sales, products, etc.), other services provided at Bio Energy Medical Center by other providers, that he generates a profit from.

generates a profit from.			
By signing this document, the	client understands and agrees to its provisio	ns.	
Client/Guarantor:	Witness:	Date	

Statement of Patient Financial Responsibility

Patient Name:	DOB:	Date:	
Thank you for choosing Bio Energy Me participate in imply a financial responsifees. Our providers will NOT participate practitioners will continue to participate benefits, we will provide you a detailed participate with Medicare. Medicare pa services without any reimbursement from	bility on your part. The responsible with any commercial insurance pe with Original Medicare. If you ha receipt for you to submit for possible tients must sign a private contract with the cont	lity obligates you to ensure p lans effective October 1, 202 ve an insurance plan that pro ble reimbursement. Dr. Neue	ayment in full of our 1. Our nurse vides out-of-network nschwander does not
Payment is expected at the time or servi	ce. A \$35.00 fee is charged for any	checks returned from your ba	anking institution.
I have read and understand the abov	e Policy, and I agree to the terms	describe:	Initials
Many of our non-billable services are n packages at a discount rate. These packages are good for one year from the date of packages.	ages are non-refundable should I o	s. In an effort to help decrease	
I have read and understand the above Pa	Cancellation / No Show / Late A	rrival Policy	Initials
For Dr. Neuenschwander, Jade Russell, appointment will be charged to resched business day, you will be charged 50% IV therapy appointments, same day can business in a timely manner. We do not arrivals (greater than 10 minutes for a 3	ale. For our other providers, if an apof the fee for that appointment. You cellations will be charged 100% of double book patients; and in consi	ppointment is broken without a will need to pay this fee befor the fee. We respect your time deration of other patients, we	t at least one full fore rescheduling. For e and operate our e regret that late
I have read and understand the above Po	olicies, and I agree to the terms desc	cribed:	Initials
As a convenience to our patients, we of quality and offered at the standard retail large bulk at deeper discounts. We encorecommendations. Supplements, with the time they are non-refundable. Probiotic	price. We are not able to compete urage you to do your research on the exception of probiotics, may be r	with large companies and we ne quality of the products you returned within 10 days, after	bsites who can buy in purchase outside our
I have read and understand the above Su	applement Return Policy, and I agre	ee to the terms described:	Initials
I have read the above policies regarding	my financial responsibility to Bio	Energy Medical Center for th	e above-named patient.
Patient/Guarantor Signature		Date	

Patient Medication/Supplement Log

Patient Name:	DOB:	Date:	
---------------	------	-------	--

Medication/Supplement	Brand	Dosage	Freguency	Date stopped

Frequently asked guestions

How is Bio Energy Medical Center different from a conventional medical practice?

At BEMC, we spend the time needed to understand you and discover the root cause(s) of your health concerns. We offer longer visit times than a conventional practice. We never double book patients and set aside time specifically for you. Many conventional offices have a high patient volume with office visits often scheduled for only 5-10 minutes seeing 6-12 patients per hour. We schedule new patient visits for one to two hours and follow up visits for 30-60 minutes. We run our business with respect for your time and do not leave you sitting in the waiting room for long periods of time only to move you to an exam room to wait again.

We use a variety of complementary and alternative healing modalities and unique diagnostic testing which allows us to devise a therapeutic program that is individually tailored to your specific needs, rather than the one-size-fits-all approach that is commonly used in conventional medicine. Our ultimate goal is to facilitate your innate healing capacity and lead you to true wellness, rather than simply putting Band-Aids on symptoms.

What can I expect at my first visit?

If you are coming for a consultation for a particular health concern(s), your provider will carefully review your new patient questionnaire and any past medical records which you have provided. It is very important that you fill out your questionnaire thoroughly as this will maximize the time that you have with your provider.

The initial office visit is a comprehensive one-on-one consultation during which your provider will work to obtain a complete picture of your (or your child's) present condition, as well as review your medical history, past and current health concerns, nutrition, and lifestyle. After assessing your health needs, your provider may recommend dietary modifications, nutritional supplements, or additional testing which may be done through a conventional lab or a lab specializing in functional medicine testing. In general, the initial office visit takes one to one and a half hours.

How long is the wait to get an appointment?

The wait to see Dr. Neuenschwander and Maria Gahry generally runs three to four months; however, they do have a cancellation list that allows many patients to get in earlier to consult with them. Our other providers can usually accommodate appointments within a few days to a few weeks.

How often do I need to be seen?

The first follow-up visit is generally scheduled for 6-8 weeks after the initial visit to review any lab work or testing that has been performed, to assess your progress on your current therapeutic plan, and make adjustments as necessary. Subsequent follow-ups will be determined by your provider based on individual care needed. If you are taking any prescription medications or have blood work done, you will need to be seen at least every six months for follow up in our office.

Do I need to be seen by the doctor or nurse practitioner to use any of your services?

No. For many of our services, clients can simply schedule an appointment and come in for the service/services (acupuncture, homeopathy, darkfield, EMAP testing, BEMER, etc.) can be done without any medical oversight. Some of our services do require that you be seen, and medical necessity or supervision is required (services that such as blood testing, IV therapy, and medication therapy).

What type of testing do you do, and what is the cost?

Our testing is used to identify core clinical imbalances that are contributing to your health problems. Testing may be used to assess nutritional status, digestive health, amino acids, fatty acids, organic acids, oxidative stress, vitamin levels, hormones, detoxification capacity, mitochondrial function, food sensitivities, neurotransmitter levels, adrenal stress, in depth cholesterol testing based on the latest research, and heavy metal toxicity. Tests may be run on urine, stool, blood, or hair. Your therapeutic plan and nutritional supplementation will be customized based on the results of the testing you have performed.

Your provider will determine which tests may be most appropriate for you. Considering how much testing you would like to do and your financial resources, an individualized testing plan will be devised. The cost of tests varies significantly. Some tests can be run through a regular lab that is likely to be covered through your insurance company. Other testing may need to be run through specialized labs, some of which may be covered or partially covered by your insurance. Costs for individual tests range between \$62 and \$850. Testing can provide a more complete picture of your health status and help determine appropriate therapies; but effective care may be initiated without testing, and testing can be done gradually over time.

How much do consultations cost?

Our fees are very reasonable for the care you desire and deserve. The fee is determined on complexity, length of time, and severity of the condition. Our office visit fees range from \$140.00-\$600.00. In general, the fees are on average \$280.00-\$400.000 per hour. We have an obligation to be profitable in order to remain open. We intentionally set our fees at a reasonable level to make this office affordable. We encourage you to contact other offices to inquire what they charge for 30-60 minutes of time with their providers.

Part of our fee schedule is a no-show fee/late cancellation fee (50%-100% of charges). We require two business days' notice for appointments with Dr. Neuenschwander and with our nurse practitioners. 24 hours notice for all other providers to avoid charges.

Do you accept insurance?

As of October 1, 2021 we will not participate or accept any commercial insurance. Dr. Neuenschwander does not accept any insurance plans and if you have Medicare you will need to sign a private contract to receive services from him. Our nurse practitioners are Original Medicare providers and we will submit charges and accept the allowable they set.

Do you use nutritional supplementation? Where can I purchase recommended supplements?

Based on a thorough history of your health concerns, physical examination, and appropriate lab testing, your provider will determine a customized therapeutic plan for you. This may include nutritional supplements, herbal medicines, therapeutic diets, lifestyle modification, and medications when appropriate. Nutritional supplementation, customized to the individual needs of each patient, is often an important part of your treatment plan. Our providers continually research nutritional supplements to be able to provide our patients guidance about the highest quality supplementation available. Some of these supplements are available in local stores or on the web, while some are only available through practitioner offices. As a convenience to our patients, we offer for sale many of the most common supplements recommended. They are of high quality and offered at the standard retail price. We are not able to compete with large companies and websites who can buy in large bulk at deeper discounts. We encourage you to do your research on the quality of the products you purchase outside our recommendations. If you are running low on supplements you have purchased at Bio Energy Medical Center, you may come by the office during normal business hours to pick them up; or we would be happy to ship them to you.

Can your doctors be my primary care doctor?

Most patients find their way here seeking a different approach to their chronic condition or seeking out preventative care measures they can take to decrease their risks of developing an illness or condition. In general, we require people to keep a relationship with a primary care doctor for the following reasons: Our providers do not have a hospital practice/admitting privileges, are not available for urgent appointments, and we are not set up to do routine screenings or specialty referrals often found in the traditional world of medicine.

What kind of conditions do you treat?

We treat adults and children with many underlying medical conditions. We have found success in many areas where traditional medicine offers an approach that treats symptoms only. Some common conditions we see are: ADD/ADHD, Anxiety/depression/mood problems, Asthma, Autism, Autoimmune illnesses, Behavioral issues, Chronic constipation, Chronic fatigue, Developmental delay, Diabetes/Metabolic syndrome, Eczema, Food allergies, Gastro-intestinal disorders (IBD, IBS, etc.), Gluten intolerance/celiac disease, Heart Disease, Heavy metal/environmental toxicity, Hormone Imbalances, Multiple sclerosis, Pain, Parkinson's disease, Speech delay, Sensory integration disorders, Thyroid disorders, Weight issues, Women's Health, and many others. Contact our office for more information.

GOOD FAITH ESTIMATE

Client Name:
Client Date of Birth:
Provider NPI: 1134457435
Services that will be provided at Bio Energy Medical Center:
1. Office visit cost: \$1200-\$2600 for the year.
A. CPT Code: 99203-99205: \$70-\$600. Cost for initial office visit only.
B. CPT Code: 99213-99215: \$70-\$400 per office visit. Average 4-5 follow-up visits
per year. This is an estimate, complex cases may require more visits per year.
Price is determined by the provider which is based on the length of the
consultation, time spent reviewing labs and documentation.
2. Laboratory testing: We offer a wide variety of specialized tests in our office that
can range anywhere from \$50-\$2600. Therefore, it is extremely difficult to give an
estimate on testing prior to being seen in our office. Also, for current patients, new
symptoms may arise that require additional testing to be done. A staff member can
let you know pricing for each test that is drawn at BEMC and sent out to the
specialty lab to be resulted once ordered by your provider.
3. Supplements: We offer supplements in our office for patients to purchase. Majority
of the supplements we carry can be found in local stores or on the web. Each
patient is different; therefore, the cost varies greatly. On average, patients spend\$0
\$400 per month on supplements.
4. Nutritional IV's: \$130-\$300 per IV. Packages available at a discounted rate.
5. Acupuncture: \$95 per visit. Packages available at a discounted rate.
6. Homeopathy: \$70-\$650 per visit: Price is determined by the provider which is
based on the length of the consultation, time spent reviewing labs and
documentation.
Diagnosis codes: will be available on your Summary of Care that is provided when you checkout.

Disclaimer: The provider may recommend additional items or services as part of the treatment that are not reflected in the estimate. The information provided in the Good Faith Estimate is only an estimate, as actual items, services, or charges may differ. The Good Faith Estimate does not obligate or require the client to obtain any of the listed services from the provider.

Initials _____