

## A MESSAGE FROM YOUR DOCTOR

**We provide quality and affordable healthcare to everyone.**

In my role as your Doctor and Patient Advocate, I take your medical complaints very seriously and will earnestly assess your condition based upon your medical complaint and findings. I expect that the information provided by you is accurate and honest. If it is determined by our Providers or me that your medical condition is severe whereby you are unable to work, you may be placed on Disability and a Medical Disability claim filed on your behalf.

During your time off work, you will be required to actively participate in the treatment process which may include: Physical and Behavioral Therapy, Referrals to Imaging Centers and Specialists.

My goal is to provide the medical care for speedy recovery so that you are able to return to work in the shortest period of time.

**"No other technique for the conduct of life attaches the individual so firmly to reality as laying emphasis on work; for his work at least gives him a secure place in a portion of reality, in the human community".....Sigmund Freud**

Sincerely,

Dr Joseph E. Pierson.

## OUR STAFF PROVIDES

- ◆ **History and Physical Medical Exams**
- ◆ **Follow up medical exams**
- ◆ **Completion of Physician online Forms**
- ◆ **Completion of Mail-In forms**
- ◆ **Completion of additional forms (Extra Fees apply)**
- ◆ **Off Work Certificates (Only if patients qualify):**  
**For submission to Employers**
- ◆ **Release from Work :**  
**Certificates for Employers**

**6333 Wilshire Blvd, Suite 411**

**Los Angeles, CA 90048**

**Phone: 323-944-0949**

**Fax: 323-782-0388**

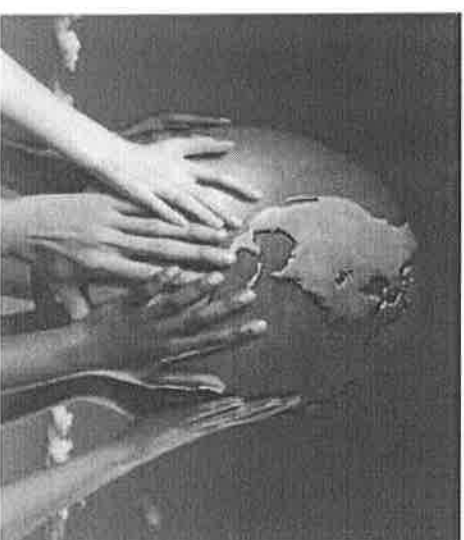
**website:**

**[www.alliedhealthsolutions.com](http://www.alliedhealthsolutions.com)**

## **ALLIED HEALTH SOLUTIONS MEDICAL GROUP**

*We strive to deliver quality healthcare*

## **PATIENT GUIDELINES**



# We are a Primary Care Medical Office

## Questions about your Unemployment Insurance

Please call: 1-866-333-4606

### ONLINE ACCESS

For faster processing of your Disability claim, we recommend you **register online** at: [www.edd.ca.gov](http://www.edd.ca.gov)

AHS provides a computer in our lobby area for online registration. This should be done prior to visiting with the doctor.

### MAIL-IN APPLICATION

A Mail-In application is required on your first visit. Complete pages 1-4 of Form DE 2501. Claims for all subsequent visits will be submitted online by our office. You can request a copy of the online submission at the time of your office visit.

### NEW PATIENTS

New Patients are required to contact their Employer to find out if additional documentation is required to determine eligibility to receive disability benefits. Additional fees will be applied.

### MEDICAL RECORDS REQUEST

In some cases, there may be a medical records request. There is a charge and our office must receive an "Authorization to Release Medical records" signed by the patient.

### PROCESSING TIMES

<u>DESCRIPTION OF SERVICE</u>	<u>PROCESSING TIME</u>
1: INITIAL CLAIM (ONLINE)	7-10 BUSINESS DAYS TO RECEIVE AN AWARD LETTER
2: EXTENSION CLAIM (ONLINE)	72 HOURS (3 BUSINESS DAYS) TO BE UPDATED ON ONLINE PORTAL
3: INITIAL CLAIM (MAIL IN)	4-6 WEEKS AFTER MAILED TO CLAIM PROCESSING OFFICE
4: EMPLOYER/INSURANCE FORMS	FIVE (5) DAYS FOR FORMS TO BE COMPLETED, AFTER THEY ARE RECEIVED IN OUR OFFICE.
5: PHYSICIAN/PRACTITIONER FORM	PROCESSED IN THE OFFICE AND SUBMITTED ON PATIENT'S BEHALF

### ANSWERS TO FREQUENTLY ASKED

#### QUESTIONS

- ◆ Patients are responsible for scheduling follow up appointments in a timely manner
- ◆ "Release to Work" Certificates are issued only after an appointment is scheduled with the Doctor
- ◆ Any questions regarding disability benefits must be addressed with the State Disability office.
- ◆ We accept the following insurance: Medicare, Medi-Cal, PPO, Covered California and Private Plans.

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