

Cancellation / No Show Policy

Patients who are not able to keep their appointments are required to provide 24 hour notice of cancellation prior to their appointment time. Providing the required notice gives us the opportunity to schedule patients who may need to be seen urgently or from a wait list so they may be seen sooner.

To change your appointments please call (309) 671-5100

Patients who DO NOT provide the required notification for cancellation are subject to a \$25 fee that is not covered by insurance.

Patients who fail to pay the above fee will not be allowed to schedule future appointments until the fee is paid. Multiple Cancellations or No Shows may result in dismissal from our practice.