

OVER-THE-COUNTER HEARING AIDS FREQUENTLY ASKED QUESTIONS

1. What are over-the-counter hearing aids?

Over-the-counter (OTC) hearing aids are self-fit hearing devices designed for the consumer to set up and use without assistance from a hearing care professional.

2. Who is a candidate for an OTC hearing aid?

- Patients with normal to mild hearing loss
- Adults who are 18 years of age or older
- Patients with a smartphone (Jabra Enhance™ Plus requires an iPhone with iOS 14 or later)
- Ideal candidates are comfortable with pairing Bluetooth devices with phones/apps on their own

3. How much do OTC hearing aids cost?

OTC hearing aids are less expensive than traditional hearing aids and the cost varies from brand to brand and office to office. Jabra Enhance™ Plus offered in our office cost \$800 and must be purchased as a pair.

4. Do I need a hearing test prior to purchasing an OTC hearing aid?

We strongly recommend a hearing test to ensure this device is the most appropriate solution for your hearing loss.

5. Does insurance cover OTC hearing aids?

Insurance companies are not billed for these products. However, HSA or flex spending account funds may be used at time of purchase.

6. Are they Bluetooth compatible?

Yes. An iPhone with iOS 14 or greater is required for use with the Jabra Enhance™ Plus hearing aids. At this time, they are not compatible with Android phones.

7. If I purchase a set but have questions and need help with set up or troubleshooting, what can I do?

OTC hearing aids are intended to be an easy, at-home self-fit option. Professional visits are not included in the cost. If you would like to meet with one of our audiologists, there will be a co-pay for the visit.

8. What if I am not sure if an OTC hearing aid is the best option?

If you would like to discuss your options further with one of our audiologists, please call our office at (231) 739-9095 to schedule a hearing aid evaluation appointment. We'd be happy to discuss your options based on your lifestyle and listening needs and answer any questions you have regarding OTC versus traditional hearing aids. **Please note, in office-demos of the OTC hearing aids are not available.**