

CAROLINA DIGESTIVE ENDOSCOPY CENTER PATIENT RIGHTS

Patient will be accorded impartial access to available medical treatments regardless of race, creed, national origin, religion, sex, age, or handicap.

Patient is entitled to information regarding his/her rights at the earliest possible time in course of treatment.

Patient will have access to an interpreter when necessary and at earliest possible time.

Patient has the right to quality care by competent individuals adhering to high professional standards.

Patient has the right to inquire and be informed of providers' qualifications and credentialing criteria.

Patient has the right to change their provider if other qualified providers are available.

Patient will receive respectful care that at all times is considerate of his/her personal dignity.

Patient is entitled to personal privacy in treatment and in caring for personal needs.

Patient has the right to be free from harassment, neglect and abuse from staff, other patients and visitors.

Patient is entitled to confidential treatment of his/her medical records and must consent to their release except when required by law.

Patient is entitled to care that avoids unnecessary discomfort and pain.

Patient has right to be free from seclusion and restraints in accordance with Center policies.

Patient is entitled to be involved in his/her discharge planning and to receive information concerning his/her continuing healthcare needs and the means for meeting them, as well as the alternatives.

Patient is entitled to refuse treatment to the extent permitted by law and to be informed of the consequences of that refusal, including the right to refuse to participate in experimental research.

Patient has the right to expect reasonable continuity of care when appropriate and to be informed of available options when care is no longer appropriate or when transfer to another facility is necessary.

Patient is entitled to have emergency procedures implemented without delay.

Patient and/or authorized representative has the right to participate in decisions involving his/her health care, including diagnosis, evaluation, treatment and prognosis.

Patient shall not be subjected to non-emergency treatment, procedure, research or other programs without his/her voluntary and competent consent or the consent of legally authorized representative.

Patient is entitled to receive information about Center rules and regulations affecting patient care and conduct including procedure for handling of patient complaints.

Patient is entitled to receive an itemized and detailed explanation of bill for services provided.

Patient has the right to access protective services and patient's legally authorized representative may exercise rights on behalf of patient.

CAROLINA DIGESTIVE ENDOSCOPY CENTER ADVANCE DIRECTIVES POLICY

The Center's policy for limiting advance directives is to always attempt to resuscitate a patient and transfer the patient to the hospital in the event of deterioration.

(Patient's Signature)

(Date)