

DIAGNOSTIC IMAGING OF MILFORD/WEST HAVEN

No Show/Cancellation Policy for Scheduled Appointments

Effective 09/01/2017

As a courtesy all of our scheduled patients are called 48hrs prior to their appointment as a reminder.

We understand that there are times when you must miss an appointment due to emergencies or obligations for work or family. When you do not show up for a scheduled appointment, it creates an unused appointment slot that could have been used for another patient.

It is very important that you notify our office as soon as possible if for any reason you need to cancel or reschedule an appointment.

(203)878-2341.

Our office will attempt to contact you via phone or letter to let you know of your missed appointment. We care about your health and will make accommodations to reschedule you.

On your second no-show occurrence, you may be billed a \$50 no show fee that will not be covered by insurance.

DI Staff