

# Other Services

## ✓Public Transit Services

TransIT operates fixed-route bus and shuttle services in the City of Frederick & urbanized areas of the County.

## ✓ADA Paratransit Service

If you have a disability that prevents you from using accessible fixed-route transit, you may be eligible for our ADA Paratransit service, a component of our TransIT-plus service. ADA Paratransit provides service which is comparable to our fixed-route service which operates in Frederick City in terms of hours of operation & geographic areas of service. Trip purposes are unrestricted, next-day reservations are accepted, and fares are \$3.00 each way.

## ✓Reduced Fare Program

Senior citizens and persons with disabilities with Reduced Fare ID cards are eligible for reduced fares on our fixed-route bus services. Medicare card holders are entitled to reduced fares according to the TransIT reduced fare policy.

## ✓Taxi Access Program

The TAP subsidizes the cost of taking a taxi for registered and active users of TransIT-plus. Eligible users will apply for TAP taxi fare and receive an allotment per month on a reloadable credit card with photo ID. The card can be used with any participating taxi company for transportation during taxi service hours.

# FAQ

Can I use TransIT plus during an emergency?

- ✓ No. We do not provide trips that are of an emergency nature.

Can you provide someone to ride with me?

- ✓ We do not provide Personal Care Attendants but individuals who need extensive assistance should arrange for one to accompany and assist them.

Can a driver enter my house?

- ✓ A driver cannot enter your home nor will they lift or carry you, for the safety and protection of the driver.

Will you carry my parcels?

- ✓ Please do not expect drivers to carry your parcels. Packages must be stowed on your lap or the seat beside you.

How far in advance do I need to schedule a ride?

- ✓ Trips must be scheduled up to 10 but at least 2 business days in advance.

# TransIT<sup>plus</sup>



## Contact Us

TransIT Services of Frederick County  
1040 Rocky Springs Road  
Frederick, MD 21702  
Office: 301-600-2065  
Scheduling: 301-600-1725  
[www.FrederickCountyMD.gov/TransIT](http://www.FrederickCountyMD.gov/TransIT)

## Service Hours

Monday-Friday 8:00 am-4:00 pm,  
excluding County holidays

## Service Area

TransIT-plus serves all of Frederick County

**Frederick County's  
demand-response transportation  
service for seniors and  
persons with disabilities**



Effective August 1, 2017

# What is TransIT-plus?

TransIT-plus is Frederick County's curb-to-curb, demand-response service, designed to meet the specialized travel needs of people with disabilities and senior citizens.

Trips are scheduled on an individual basis to accommodate the unique travel needs of each passenger.

Medical trips cost \$2.00 in cash fare or \$1.50 with a ticket. All other trips cost \$3.00 in cash or \$2.50 with ticket. All costs are one-way.

# Who is eligible?

- ✓ Senior citizens aged 60 years and above
- ✓ Persons with permanent or temporary disabilities.
- ✓ People with a valid Medical Assistance card who do not live near a bus route and whose trip is pre-approved by the Health Dept. may use TransIT-plus for medical services only.

# How to register

- ✓ In person:  
TransIT Offices (1040 Rocky Springs Rd.)  
Monday-Friday 8:00am-5:00pm
  - ✓ Mail:  
Request a form: 301-600-2065
  - ✓ Online:  
[www.FrederickCountyMD.gov/TransIT](http://www.FrederickCountyMD.gov/TransIT)
- Persons 60 and over need to provide a copy of photo ID with application.

## Scheduling a trip

- ✓ Call 301-600-1725 at least two (2) business days prior to your trip.
- ✓ Reservations are accepted up to 10 days in advance.
- ✓ Passenger trips will be coordinated to serve as many people as possible and to use our vehicles in the most efficient manner.



## Costs

Cost (each way):

	Cash Fare	Tickets
Medical trips	\$2.00	\$1.50
Non-medical trips	\$3.00	\$2.50

- ✓ A registered Personal Care Attendant accompanying an individual with a disability may travel at no additional charge. Please note on application.
- ✓ The Medical Assistance program pays for pre-approved trips to and from medical appointments where public transportation is not available. For Medical Assistance eligibility, please contact the Health Dept. at 301-600-1029.

## Buying Tickets

Multi-trip tickets are sold for \$15.00 Payable by cash, check, money order or credit card via phone.  
(Makes checks payable to: Frederick County Treasurer)

- ✓ TransIT Office:  
Monday-Friday 8:00am-5:00pm  
1040 Rocky Springs Rd.
- ✓ Treasurer's Office:  
Monday-Friday 8:00am-4:00pm  
30 N. Market St.
- ✓ Frederick Senior Center:  
Monday-Friday 8:00am-4:00pm  
1440 Taney Ave.