

The safety of our patients and staff is our number one priority. Please see our most up-to-date clinic procedures at ERderm.com.

As the COVID-19 situation continues to evolve, we must evolve with it. We would like to provide you with an update of our operational infection control measures. We are working diligently on keeping our screening measures current with CDC recommendations to maintain a COVID-19 safe zone for our patients and staff. The CDC continues to study the spread and effects of the novel coronavirus across the United States. We now know from recent studies that a significant portion of individuals with coronavirus lack symptoms (“asymptomatic”) and that even those who eventually develop symptoms (“pre-symptomatic”) can transmit the virus to others before showing symptoms. This means that the virus can spread between people interacting in close proximity—for example, speaking, coughing, or sneezing—even if those people are not exhibiting symptoms. In light of this new evidence, CDC recommends wearing cloth face coverings in public settings where other social distancing measures are difficult to maintain (e.g., grocery stores, pharmacies, and medical offices) especially in areas of significant community-based transmission.

Per CDC recommendations, we are REQUIRING that all of our patients wear a face covering while in the clinic. Please note, we are unable to provide masks to visitors as it is critical that we maintain supplies for our staff.

In an effort to maximize our safety measures, we have decided to implement additional protocols for patients & staff. Starting May 11th, we will begin to ask the following screening questions to all persons when confirming and arriving to their appointments:

- Have you had a fever with a cough within the past 3 days?
- Have you had direct contact with a person who has recently tested positive for COVID-19? (Anyone staying within the same home)

If yes to either question, you will be asked to please reschedule your appointment and not to enter clinic space.

- All staff members will be screened for temperatures of 100.0 or higher prior to them beginning their shifts. Anyone with a fever will be sent home and will not enter clinic space.
- Out of an abundance of caution, all of your clinical team members will wear masks.

New steps for clinic check-in:

1. We encourage patients, if safety permits, to arrive at the office alone.
2. Once parked, call the office and we will advise you when your room is ready and when you will be able to come up.
3. Please don't forget to wear your mask.
4. While in the hallway, a staff member will take your temperature and ask our screening questions.
5. Once you have cleared our safety measures, a staff member will escort you directly to your room. In the event a room is unavailable, and a moment in the waiting room is required, we have decreased chair density in the waiting area to provide adequate social distancing.
6. We are asking that patients and their visitors use the provided alcohol-based hand sanitizer before upon entering the office and before leaving their patient room.

