

**Women's Health Group
NEW PATIENT REGISTRATION FORM**

Pharmacy Name and Number _____

PATIENT INFORMATION: (Please use full legal name)

Last Name: _____ First Name: _____ Middle Initial _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone #: _____ Cell Phone # _____

Social Security#: _____

Date of Birth: _____ Age: _____ Sex _____ Marital status: _____ Drivers Lic#: _____

Ethnicity: _____ Race: _____ Primary Language: _____

Employer Name and Address: _____

Email Address: _____

- Yes, please sign me up to receive email/text messaging confirmations/appointment reminders
- No, I do not wish to be contacted via e-mail and or text messages regarding confirmations/appointments

Emergency Contact Name/ Relationship: _____

Emergency Phone #: _____

We are glad that you chose Women's Health Group Chicago for your healthcare needs. Please kindly tell us how you heard about us

Friend/Family _____ Website _____ Insurance Plan Listing _____ Drive By _____ Physician Referral _____

Hospital/Urgent Care _____ Chamber of Commerce _____ Other _____

ASSIGNMENT OF COORDINATION OF BENEFITS & INSURANCE

Oftentimes our patients have more than one insurance policy. This creates confusion when submitting your claim for reimbursement. Please clearly define your primary and secondary insurance policy below (if applicable). Failure to do so may cause lack of payment by your insurance carrier leaving you responsible for the balance.

GUARANTOR INFORMATION: (List person or insured name responsible for bill – use full legal name)

Relationship of Guarantor to Patient: Self _____ Spouse _____ Parent _____ Other _____

Last Name: _____ First Name: _____ Middle Initial _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone#: (____) _____ - _____ Social Security #: _____

Date of Birth: _____ Age: _____ Sex: _____

Employer Name and Address: _____

INSURANCE INFORMATION: (IF SOMEONE OTHER THAN PATIENT IS THE INSURED PARTY, PLEASE INCLUDE DOB FOR CLAIMS)

PRIMARY INSURANCE:

Plan Name: _____ Insured's Name: _____

Insured's Social Security #: _____ Insured's Date of Birth: _____

Policy / ID#: _____ Group #: _____ Effective Date: _____

SECONDARY INSURANCE:

Plan Name: _____ Insured's Name: _____

Insured's Social Security #: _____ Insured's Date of Birth: _____

Policy / ID#: _____ Group #: _____ Effective Date: _____

I hereby disclose this is my primary insurance and understand it is my primary responsibility to know my insurance benefits, coordination of benefits, as well as any additional information the insurance requests prior to my visit. I understand and agree that I will be liable for any balances that are applied to my account if my coordination of benefits are not updated. Additionally, I disclose my annual questionnaires have been updated and I am liable for balances for claim denials.

Patient Signature _____ ***Date*** _____

**PATIENT REGISTRATION FORM
DISCLOSURES & CONSENTS**

Patient Name: _____ **Date of Birth:** _____
First Name M.I. Last Name

ASSIGNMENT OF INSURANCE BENEFITS:

I hereby authorize direct payment of my insurance benefits to Women’s Health Group Chicago or the physician individually for services rendered to my dependents or me by the physician or under his/her supervision. I understand that it is my responsibility to know my insurance benefits and whether or not the services I am to receive are a covered benefit. I understand and agree that I will be responsible for any co-pay or balance due that Women’s Health Group Chicago is unable to collect from my insurance carrier for whatever reason.

MEDICARE/MEDICAID/CHAMPUS INSURANCE BENEFITS:

I certify that the information given by me in applying for payment under these programs is correct. I authorize the release of any of my or my dependent’s records that these programs may request. I hereby direct that payment of my or my dependent’s authorized benefits be made directly to Women’s Health Group Chicago or the physician on my behalf.

AUTHORIZATION TO RELEASE NON-PUBLIC PERSONAL INFORMATION:

I certify that I have received and read a copy of the Women’s Health Group Chicago Patient Information Privacy Policy. I hereby authorize Women’s Health Group or the physician individually to release any of my or my dependent’s medical or incidental non-public personal information that may be necessary for medical evaluation treatment, consultation, or the processing of insurance benefits.

AUTHORIZATION TO MAIL, CALL OR E-MAIL:

I certify that I understand the privacy risk of the mail, phone calls, and e-mail. I hereby authorize a Women’s Health Group Chicago representative or my physician to mail, call, text with communications regarding my healthcare, including but not limited to such things as appointments reminders, referral arrangements, laboratory results, and bill payment. I understand that I have the right to rescind this authorization at any time by notifying Women’s Health Group Chicago to that effect in writing.

LAB/X-RAY/DIAGNOSTIC SERVICES:

I understand that I may receive a separate bill if my medical care includes lab, x-ray, or other diagnostic services. I further understand that I am financially responsible for any co-pay or balance due for these services if they are not reimbursed by my insurance for whatever reason.

CONSENT TO TREATMENT:

I hereby consent to evaluation, testing, and treatment as directed by my Women’s Health Group Chicago physician or his or her designee.

PATIENT SIGNATURE: _____ **DATE:** _____

GUARANTOR SIGNATURE: _____ **DATE:** _____
(If different from patient)

GUARANTOR SIGNATURE (please print): _____

WOMEN'S HEALTH GROUP CHICAGO - PAYMENT POLICY

Thank you for choosing Women's Health Group Chicago as your women's health care provider. We are committed to providing you with quality and affordable health care. Below are our payment policy guidelines.

1. **Insurance** - We participate in most insurance plans. If you are not insured by a plan we do business with, payment in full is expected at time of visit. If you are insured by an insurance plan but do not have an insurance card. Please provide the clinic with an updated copy of your insurance card to successfully bill your insurance claims. Failure to provide proof of coverage may result in being responsible for the balance of a claim.
2. **Copayments and deductibles** - All copayments and deductibles must be paid at the time of service. This arrangement is part of your contract with your insurance company. Failure on our part to collect from patients can be considered fraud, so please help us in upholding the law by paying your scheduled copays at time of service.
3. **Non-Covered Services (MEDSPA)**- Please be aware that some services including MEDSPA are not covered by insurance. You must pay for these services in full at the time of visit.
4. **Claims Submission** - We will submit your claims to your insurance, however your insurance company may need you to supply certain information directly. It is your responsibility to comply with their request. Your insurance benefit is a contract between you and the insurance company.
5. **Coverage Changes** - If your insurance changes, please notify us before your next visit so we can make the appropriate changes to help you receive maximum benefits.
6. **Nonpayment** - If your account is over 60 days past due, you will receive a letter stating that you have 15 days to pay your account in full. *Please be aware that if a balance is not paid, you will not be able to schedule an appointment until the account is satisfied.*

I understand if I have an unpaid balance with the Women's Health Group and do not make satisfactory payment arrangements, my account may be placed with an external collection agency. In order for Women's Health Group, their designated external collection agent to service my account, and where not prohibited by applicable law, I agree that Women's Health Group and the designated external collection agency are authorized to contact me by phone, text, and/or email of which I have provided to Women's Health Group.

Our practice is committed to providing the best treatment to our patients and I have read and understand the payment policy and agree to abide by the guidelines.

Signature of Patient or responsible party

Date: _____

WOMEN'S HEALTH GROUP CHICAGO

CONSENT TO RELEASE MEDICAL AND FINANCIAL INFORMATION

As part of the Women's Health Group HIPPA privacy practice notice, please inform this office with whom we share your medical information and billing/account information with.

CONSENT TO RELEASE MEDICAL INFORMATION:

I, _____, hereby consent to have my medical information released to the individual(s) listed below;

1. _____ (Name) _____ (Phone)

(Relationship to Patient)

2. _____ (Name) _____ (Phone)

(Relationship to Patient)

Women's Health Group Chicago

5311 S. Harlem Avenue, Chicago, IL 60638
Phone: (773) 586-0076, Fax: (773) 586-0052

CONFIDENTIAL HEALTH INFORMATION RELEASE

I, _____ hereby authorize my records to be released from:
(Patient Name)

_____ Address: _____

Phone: _____ Fax: _____

and to be sent to :

**WOMEN'S HEALTH GROUP / DR. AWAD
5311 S. HARLEM AVENUE, CHICAGO, IL 60638**

We are requisition the following information to be sent to us:

Entire Medical Record: _____
Laboratory Reports: _____
X-ray Reports: _____
Operative Reports: _____
Other: _____, Specifically; _____

I understand that I have the right to inspect and copy the information I have authorized to be disclosed by this authorization. In the event I refuse to authorize the release of the above described information, I understand that it will not be disclosed, except as provided by law.

I understand that I may revoke this authorization at any time giving written notice to the physician of my desire to do so.

(Patient and/or Guarantor's Signature) (Date of Birth) (Date)

WOMEN'S HEALTH GROUP

Credit Card on File Agreement

Dear valued patient,

Women's Health Group (WHG) has implemented a credit card policy. Recent changes in healthcare markets and payment processes have altered insurance coverages. **The credit card on file policy is a convenient method to pay for the portion of services that are deemed a patient's responsibility, such as copay, deductible and coinsurance which result in balances.**

At check-in, the credit card information will be obtained and kept confidential and secure until the insurance(s) have paid their portion and notifies WHG of the balance due, if any. At that time, the billing department will issue out one statement via mail and through our patient portal. Patients will have 30 days to pay the balance or make other payment arrangements. After 30 days, the debit/credit card on file will be automatically charged for any outstanding balance. In the case when a credit card has reached its limit maximum, the billing department will notify the patient via a mailed letter. The patient will have an additional 30 days to arrange payment before the bill is subject to additional collection activity.

This policy will ensure safe, timely and convenient payments for the quality care you are provided. This will in no way compromise your ability to dispute a charge or question your insurance company's determination of payment. If you are due a refund, you can be assured we will do our part to immediately refund any credit directly to the card on file.

I also understand my information will be saved to file for future NO SHOW cancellations. I may inquire on my account if I am unable to provide the office 24 hour notice. I authorize Women's Health Group to charge my credit card \$50 for agreed cancellation/no show policy. If you have any questions about the policy, please email your inquiries to info@whgchicago.com.

Patient Signature and Date

Printed Name

Credit Card Authorization

MasterCard Visa Discover AMEX Other

Cardholder Name (As shown on card): _____

Card Number: _____

Expiration Date: _____ CSV: _____

WOMEN'S HEALTH GROUP Initial Health History Form

*Today's Date: _____

Legal Name: _____ Age: _____ Date of Birth _____

Primary Care Physician: _____ Phone #: _____

Reason for your visit: _____

GENERAL MEDICAL HISTORY

Condition	None	Self	Mother	Father	Brother or Sister	Your Child	Grandparents Paternal/Maternal (P/M)	Aunt or Uncle
Alcoholism								
Arthritis/Lupus								
Asthma								
Blood disorder								
Cancer								
Diabetes								
Heart disease								
High blood pressure								
Stroke								
Kidney disease								
Liver disease								
Depression								
Seizure disorder								
Osteoporosis								
Thyroid disease								

Please list any medical problems not listed above: _____

Do you smoke/use tobacco? No Yes How many per day? _____ How long have you smoked? _____

Do you drink alcohol? No Yes How many drinks per week? _____

Do you use recreational/illegal drugs? No Yes What and how long? _____

