



Unless other arrangements have been made in advance by either you or your health insurance carrier, full payment is due at the time of service.

**Financial Responsibility Agreement-** I hereby authorize this office to apply for benefits on my behalf for services rendered. I thoroughly understand that my insurance is an agreement between the insurance provider and myself, **not** between the insurance provider and this medical office. I therefore request payment from my insurance company be made to **Eye Physicians of Austin**. I also understand and agree that regardless of my insurance status, I am ultimately responsible for the balance of my account and for medical services rendered. I understand that during my treatment I may be billed by a third-party provider, such as a lab, for services rendered at **Eye Physicians of Austin**. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day you make your payment, and you will not receive your check back from your bank.

**Non-covered Services-** In the event that your health plan determines a service to be “**not covered**” you will be responsible for the complete charge. Payment is due upon receipt of a statement from our office. If you disagree with your insurance company’s determination, you must contact your insurance company. Most medical insurance plans, including Medicare, **DO NOT COVER A REFRACTION FEE**. Refraction is a measurement of the lens power necessary to prescribe or change your glasses and/or corrective lens. Refractions may also be done for diagnostic purposes. If your examination includes refraction, there will be a minimum \$47.00 fee **DUE THE DAY OF SERVICE** in addition to your co-payment.

I certify that the information I have reported with regard to my insurance coverage is correct. I authorize the release of any necessary information, including medical records, to determine insurance benefits to which I may be entitled.

**Referral Policy-** HMOs and some other insurances require an official referral/authorization number or form. If authorization has not been received by our office at time of service, you will be asked to sign a Referral Waiver that states you will be financially responsible at time of service.

**Minor Patients-** For services rendered to minor patients, we expect the adult accompanying the minor to settle charges for services. Payment arrangements must be made in advance for unaccompanied minors.

**Contact Lens Prescriptions-** If contact lenses are prescribed, you consent to receive your prescription electronically (email or portal). A physical copy of your prescription will be available in the office upon request.

**Notice of Privacy Practices and TCPA-** Our goal is to take appropriate steps to attempt to safeguard any medical or other personal information that is provided to us. The Privacy Rule under the Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires us to: (i) maintain the privacy of medical information provided to us; (ii) provide notice of our legal duties and privacy practices; and (iii) abide by the terms of our Notice of Privacy Practices currently in effect. Our Notice of Privacy Practices is posted in our lobby and available to you on your patient portal. You have the right to restrict personal health information to your health plan if disclosure is for payment and pertains to a service for which you have paid out of pocket and in full. By signing this, you agree to allow us to contact you at the phone numbers you have provided, including leaving a message on your voice mail/answering machine.

**I acknowledge the receipt of Notice of Privacy Practices of Eye Physicians of Austin and the acceptance of the financial policy.**

\_\_\_\_\_  
Print patients name

\_\_\_\_\_  
Patient Signature (or person authorized to sign for patient)

\_\_\_\_\_  
Date