501 North Frederick Avenue Suite 302 Gaithersburg, MD 20877 Tel 301.591.8261 Fax 301.591.8262 www.painspineandrehab.com



Thank you for your interest in our practice. This is a difficult and unprecedented time we are living in. At Pain, Spine & Rehab Associates we understand the need to address ongoing pain management during this global crisis. Our patients need us more than ever now. We take the safety of our patients, staff, and their families very seriously. We are seeing as many patients as we can "virtually" now, but for those who need to come into the office we have adapted a customized safety protocol which includes a host of extra precautions such as:

- Cleaning and disinfecting upon opening and closing the office and before and after every patient with CDC approved cleansers.
- All patients and team members must wear N95/KN95 personal protective equipment (PPE);
 surgical masks provided to patients if necessary/upon request.
- Glass dividers between patients and front desk staff upon check-in and check-out.
- EPA approved HEPA filters/air purifiers to capture and kill airborne micro-organisms such as bacteria and viruses.
- No visitors or guests allowed to accompany patients, as well as staggered patient schedule in office to minimize interaction and exposure amongst patients.
- Touchless thermometer and patient screening upon entry as well as touchless handwash/hand sanitizer stations throughout the office.
- Payment processing over the phone or via the Patient Portal to minimize in-office contact;
 "touch-free" payment options in office.

Furthermore, all PSRA team members have been fully vaccinated to protect our patients and their families. As the Covid-19 pandemic continues to evolve, rest assured we will be prepared to adapt and continue to provide excellent pain care to those who need it. We hope that you and your loved ones are doing your part remain safe and healthy during this trying time. Please do not hesitate to contact us with any questions regarding your care while at Pain, Spine & Rehab Associates.

Sincerely,

Mohsin S. Shrikh, M.D.

Founder & Medical Director