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## Chronic Care Management Services

A new Medicare program that enables us to provide you with around-the-clock service to oversee your chronic conditions and improve your overall wellness. Chronic conditions are ongoing medical problems like diabetes, high blood pressure, heart disease, depression, osteoporosis, and many others. These conditions must be managed effectively in partnership between the healthcare team and patient to maintain the best possible overall health and wellness.

### What are the benefits of signing up for Chronic Care Management Services?

- Coordinate visits with your doctors, facilities, labs, radiology, or others
- Assist with management of medications
- Provide a personalized and comprehensive care plan management
- Assist with scheduling preventative care services, many of which are covered by Medicare

### What do you need to know before signing up?

Medicare may pay for a health care provider's help to manage chronic conditions **if you have 2 or more serious chronic conditions that are expected to last at least a year**. During any month that our office provides at least 20 minutes of non-face-to-face or telemedicine Chronic Care Management Services to you, we will bill Medicare. You will only be responsible for any amount resulting from your Medicare deductible, or co-insurance amount, or any amount not covered by your secondary insurance plan, should you have one.

Our practice is compliant with HIPAA and all laws related to the privacy and security of your Protected Health Information (PHI). As a part of this program, your PHI may be shared between caregivers directly involved with your health. Our office will have the record of when and how the 20 minutes were spent if you ever have questions.

### You have a right to:

To terminate this service, please inform your provider.

**Note: Only one physician can bill for this service for you. Please let your physician or our staff know if you have entered into a similar agreement with another physician/practice.**