

# *Valley Pain Centers*

## **Important Information About COVID-19**

We are proud that our facilities have maintained our enhanced measures to protect your health and the health of those around you. We want to reassure you that the staff continue to strictly follow all governmental directives, and take extra precautions to help keep both our patients and staff safe.

That includes:

- All employees and patients are required to wear masks at all times. This is a preventative measure and is not indicative of anyone having or carrying the virus.
- Appointments are limited to patient only; unless assistance is needed. At that time, 1 additional visitor is accepted.
- Frequent sanitization of common areas in clinics include waiting and exam rooms.
- Advanced verbal screenings for any patient who requires an in-office visit and/or surgical procedure.
- Alternative waiting room processes are in place at the facility. These new processes may include, but are not limited to: patients waiting in the car, patient immediately being placed in the exam room after check-in and additional creative ways to ensure we respect social distancing restrictions.

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