

HAWAII COVID TESTING AT STUDIO CITY URGENT CARE

*****ALL HAWAII COVID TESTING PATIENTS WILL BE SEEN AS SELF-PAY PATIENTS, WE CANNOT USE YOUR INSURANCE FOR LABWORK OR OFFICE VISIT AS INSURANCE COMPANIES MAY NOT CONSIDER LEISURE TRAVEL AS MEDICALLY NECESSARY.*****

WE ACCEPT CASH AND MAJOR CREDIT/DEBIT CARDS FOR PAYMENT, WHICH WE WILL COLLECT PRIOR TO YOUR OFFICE VISIT, THANK YOU.

**NEW PT = FIRST TIME HERE OR MORE THAN 3 YEARS SINCE LAST VISIT
ESTABLISHED PT = HAD AN OFFICE VISIT HERE WITHIN LAST 3 YEARS**

**NEW PATIENTS: 24-48 HOUR TURNAROUND TESTING
\$150 (OFFICE VISIT NEW PT) + \$150 (751 TRAVEL TEST) + \$20 (LAB HANDLING)
= \$320.00 TOTAL**

**ESTABLISHED PATIENTS: 24-48 HOUR TURNAROUND TESTING
\$100 (OFFICE VISIT ESTABLISHED PT) + \$150 (751 TRAVEL TEST) + \$20 (LAB HANDLING)
= \$270.00 TOTAL**

HOW TO GET A COPY OF YOUR COVID-19 TEST RESULT

- 1) YOU WILL RECEIVE AN EMAIL TO ENROLL IN OUR PATIENT PORTAL CALLED PATIENT ALLY. FOLLOW THE STEPS AND CREATE AN ACCOUNT. WHEN WE HAVE YOUR RESULT THEY WILL BE ROUTED TO YOUR PORTAL IN THE "DOCUMENTS" TAB ON THE LEFT HAND SIDE.**
- 2) YOU MAY ALSO RECEIVE A SEPARATE EMAIL FROM WESTPAC LABS TO CREATE A PORTAL FOR YOUR RESULTS, FOLLOW THEIR STEPS. WE WILL SHARE YOUR RESULTS THROUGH YOUR PORTAL AND ALSO CALL YOU TO LET YOU KNOW YOUR RESULT.**
- 3) ONCE YOUR RESULTS ARE RECEIVED WE WILL CALL YOU AND SHARE YOUR RESULTS CANNOT LEAVE A RESULT IN YOUR VOICEMAIL, WE NEED TO SPEAK DIRECTLY WITH THE PATIENT.**