

Patient Survey

We wish to give competent medical care and make our relationship mutually satisfying. To help us reach these goals, please take a few minutes to answer the questions below. Be honest! You need not sign this questionnaire.

1. When you telephoned our office, did you have difficulty getting through? Yes No
 Comments: _____

2. Is the office location convenient for you? Yes No
 Comments: _____

3. Did you receive an appointment within a reasonable length of time? Yes No
 Comments: _____

4. Was the parking convenient for you? Yes No
 Comments: _____

5. Upon arrival, did the receptionist greet you courteously? Yes No
 Comments: _____

6. Were our nurses courteous, pleasant, helpful and efficient in conducting you to an exam room? Yes No
 Comments: _____

7. From your appointment time, how long did you have to wait before being seen? _____
 If a long time, were you given a reason for the delay? Yes No
 Comments: _____

8. Were you satisfied with the level of care and attention you received? Yes No
 Comments: _____

9. How would you rate the doctor or nurse practitioner on patience, warmth, and interest in your problem?
 Excellent Good Average Poor
 Comments: _____

10. How would you rate the doctor or nurse practitioner thoroughness in the examination?
 Excellent Good Average Poor
 Comments: _____

11. Did you understand the doctor's or nurse practitioner's explanation of the results of your office visit? Yes No
 Comments: _____

12. If used, how would you rate the overall quality in the infusion center?
 Excellent Good Average Poor
 Comments: _____

13. If used, how would you rate the overall quality in the MRI and/or Bone Density?
 Excellent Good Average Poor
 Comments: _____

14. How would you rate the overall quality of your office visit?
 Excellent Good Average Poor
 Comments: _____

Any suggestions you may have about service in our office will be appreciated. Please feel free to use the reverse side of this survey to comment on any topic.

Date _____

Signature(optional) _____

