

FINANCIAL POLICY



WEST KENDALL OBGYN
Obstetrics & Gynecology

The following is a statement of our financial policy which we require that you read and sign prior to any treatment. Please understand that payment of your bill is considered a part of your treatment, **and our policy requires payment of co-payments and deductibles at the time of service.** As a courtesy, we will file your claim to the insurance carrier for you. If there is any balance owed after all insurance companies have made their payment, we will bill you for the remaining balance. In the event that your insurance coverage changes to a plan in which we are not participating providers, or in the event there are any services considered “non-covered,” we will require payment in full at the time of service. Although we will assist you in submitting your claim to your carrier, you are ultimately responsible for the services you receive. Payment to our office is not contingent or dependent upon your insurance carrier, and we require that you keep a credit card on file.

Please note that this office always verifies benefits prior to a patient being seen by our Providers as a courtesy to our patients and that, ultimately, it is your responsibility to know and verify your health benefits with your insurance plan. *Verification of benefits is not a guarantee of payment for medical services to your physician by your insurance company.*

Prior Authorizations:

If you have an insurance carrier that requires prior authorization for your visits, it is your responsibility to obtain any referrals or authorizations from your primary care physician. Failure to provide authorization may result in your appointment being rescheduled or higher out of pocket expenses.

Credit Card On File:

It is our policy to store an active credit card on file as a convenience to our patients in an attempt to easily resolve any outstanding patient balances that exists after the insurance company has paid. Your credit card will NOT be automatically charged at the onset of the balance. You will receive notification of a pending payment at which point you will have the opportunity to change payment methods if necessary. If your credit card becomes inactive within the duration of this agreement, it is your responsibility to alert our office and update us with new information. Failure to do this may cause your balance to be sent to collections.

Medical Records:

Copies of records will be provided at the request of patients for a fee of \$1.00 per page for the first 25 pages and \$0.25 for each additional page.

Collections:

Any past due balances over 90 days will be submitted to a collection agency, unless other arrangements have been made. If your account is placed with a collection agency, the patient/debtor assumes all costs of collections including but not limited to collection agency fees (\$25.00 fee), court costs, interest and legal fees. Timely payment will ensure your credit rating remains unaffected.

I HAVE READ AND FULLY UNDERSTAND THE FINANCIAL POLICY. I HEREBY AGREE TO RENDER PAYMENT IN ACCORDANCE WITH THE TERMS AND CONDITION SET FORTH.

(SIGNATURE OF PATIENT OF RESPONSIBLE PARTY)

(DATE)

(PRINT PATIENT NAME)