

# **NEW PATIENT REGISTRATION**

Patient Information						
First Name	Last Name					
Preferred Name Dat	e of Birth	Sex: ☐ Male ☐ Female				
Address	City					
Soc. Sec # [	oc. Sec # Driver's License #					
Home Phone Work Phone	Work Phone Cell Phone					
Email Emergency C	ontact	Phone				
How would you like to receive appointment reminders and corres	pondence?	Persona	l Phone Call			
Is the patient responsi	ble for payments? ☐ Yes ☐ No					
Responsible Party (if other than patient)		: □ Spouse	☐ Parent ☐ Other			
Responsible Party **Please fill out this section if patient is	NOT responsible party**					
First Name Last Name						
Address	City	State	Zip			
Employer	City	State	Zip			
Soc. Sec # Driver's License	# Date of	Date of Birth				
Home Phone Work Phone	Cell Pho	Cell Phone				
Dating and Language	O a a mada mada mada mada mada mada mada					
Primary Insurance	Secondary Ins					
Policyholder Name						
SSN or Member ID#						
Policyholder Address (if different from patient's)	ent from patient's) Policyholder Address (if different from patient's)					
Ins. Company	Ins. Company					
Group #						
Employer	Employer					



Patient Name					Birthdat	e		
Cell # ()					V	Work # ( )		
Are you currently under a physician' Have you ever had a serious illness Have you ever taken Phen-Fen or R Have you ever taken meds for Oster Do you use tobacco?  Please list any medications, pills or expense.	or surgery? edux? pporosis?	☐ Yes ☐ Yes ☐ Yes ☐ Yes ☐ Yes	□ No □ No □ No □ No	If yes, ple	ease explain _			
WOMEN ONLY: Are you taking to	irth control?	□Ye	s □No	Are Yo	u Pregnant?	□Yes □No	Nursing?	□Yes □No
YES NO  Aspirin  Codeine  Dental Anesthetic	Erythrom Jewelry	_	jies T	O Any Of	Metals Penicillin Tetracycline		YES NO  Other	
Check An	y Of The Fo	llowin	g Tha	t Apply To	Patient Hea	Ith Histor	y:	
Y N  □□ Abnormal Bleeding □□ Alcohol Abuse □□ Alzheimer's □□ Anemia □□ Angina Pectoris □□ Arthritis □□ Artificial Heart Valve □□ Asthma □□ Blood Transfusion □□ Cancer/Chemo □□ Colitis □□ Congenital Heart Disorder □□ Diabetes □□ Difficulty Breathing □□ Drug Abuse □□ Emphysema □□ Epilepsy  Do you have any disease, condition	or problem r		Fever Freq. Glauc HIV+/ Heart Heart Hepat Hepat High I Joint I Kidne Liver I Low E Mitral Pacer	AIDS Disease Surgery philia titis A titis B/C Blood Pres Replaceme y Disease Disease Blood Press Valve Prol maker	sure ent sure apse		Pain in Jaw Joir Psychiatric Prob Radiation Thera Rheumatic Feve Seizures Shingles Sickle Cell Sinus Problems Stroke / TIA Thyroid Disease Tuberculosis Ulcers Venereal Disease Yellow Jaundice Other Other	olems upy er
I understand the above information is necessary to provide the safest and most efficient dental care for me. I certify I have read and answered the above questions to the best of my knowledge. I will not hold my dentist or any member of the dental team/staff responsible for any errors or omissions that I have made in the completion of this form. I hereby agree to notify the dentist if any changes occur to my reported health status.  I hereby authorize the dental office to administer such medications and perform such diagnostic and therapeutic procedures								

as may be necessary for proper dental care.



## SCHEDULING AND FINANCIAL POLICY

The staff at Shorey Dentistry is committed to providing the best dental care possible. Your clear understanding of our Financial Policy is important to our professional relationship. If you have dental insurance to help with the cost of your care we want to help you obtain the maximum use of these benefits. Your insurance policy is a legal contract between you and your dental insurance company. Our role is to assist you with filing your claims. While we do our best to work within your insurance limit and/or inform you of services not covered by your insurance plan; our main concern is to recommend treatment based upon your individual needs and the best course of treatment for you. Many services needed for your dental health may not be covered. Please do not let your insurance policy limit your dental health. Please ask if you have questions about fees, the financial policy or your responsibility.

### **INSURANCE POLICIES**

If you have private care insurance plans (PPO), we will accept assignment of your insurance benefits. However, your copayment (share of cost), deductible and any charges not covered by your insurance are your responsibility. Although we maintain computerized records of insurance coverage, these details are subject to change. Therefore, it is impossible to give you an absolutely guaranteed quote at the time of service. To facilitate the financial process, it is your responsibility to provide us with your current insurance information and to inform us of any changes. We provide a thorough estimate of your portion based on the most up-to-date information provided by your insurance carrier, but it is **only an estimate**.

Pre-authorizations can help determine the amount of your co-pay ahead of time but we cannot guarantee the insurance payment as estimated. The approximate insurance payment and copay collected at the time of service is to be a guideline until the final insurance payment is received and the account has been reconciled. All treatment plans and charges will be discussed together so each patient is completely comfortable with the financial aspect of their dental care.

### PATIENT RESPONSIBILITY

We submit claims directly to your insurance as a courtesy. Insurance companies usually pay only a portion of the total fee for most procedures. If insurance does not pay their portion within 90 days, Shorey Dentistry reserves the right to request payment in full for services from you. Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area. Ultimately you are responsible for all charges incurred in our office regardless of any insurance company's policies or arbitrary determination of customary rates. I hereby authorize payment directly to my dentist by my dental benefits carrier.

### **FINANCIAL OPTIONS**

Shorey Dentistry requires payment in full of your estimated out-of-pocket portion at the time of services unless specific financial arrangements in writing are made in advance of your appointment. For your convenience, we accept MasterCard, Visa, American Express and Discover as well as cash and personal checks. If you are in need of an extended finance option, please ask one of the patient services staff members for more information prior to your appointment.

### **MONTHLY STATEMENT**

If you have a balance on your account, you will receive a monthly statement. The balance is due and payable when issued and is past due if not paid after thirty (30) days. In the event that reasonable attempts have been made to collect delinquent monies, accounts may be referred to a collection agency or attorney and patient agrees to pay all fees incurred. I authorize Shorey Dentistry to contact me by phone, mail, email or text if my account becomes past due in an attempt to resolve the matter.

# **APPOINTMENT POLICY**

We value your precious time and, accordingly, do not double-book our patients to account for no-shows. Your appointment room will be set up with instruments specific to your care as well as having the appropriate personnel reserved *only for you*. This means that you will have little or no time spent in the waiting room and you will have our undivided attention during your visit. When a patient cancels or reschedules at the last minute, it can be very difficult for us to fill the opening. This is unfair to other patients who could have used the time that you reserved. Any cancellation made within **48 HOURS** of your scheduled appointment time will result in a cancellation fee of \$40.

We welcome you to our dental family and look forward to helping you achieve the healthy, beautiful smile you've always wanted. If there is anything we can do to make your visits more pleasant, please don't hesitate to ask.



### **NOTICE OF PRIVACY PRACTICES**

# THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION - PLEASE REVIEW IT CAREFULLY.

### **OUR LEGAL DUTY**

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this notice about our privacy practices, our legal duties and your rights concerning your health information. We must follow the privacy practices that are described in this notice while it is in effect. This notice takes effect April 14, 2003 and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this notice at any time, provided such changes are permitted by applicable law. We reserve the right to make the changes in our privacy practices and the new terms of our notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this notice and make the new notice available upon request.

You may request a copy of our notice at any time. For more information about our privacy practices, or for additional copies of this notice, please contact us using the information listed at the end of this notice.

### **USES AND DISCLOSURES OF HEALTH INFORMATION**

We use and disclose health information about you for your treatment, payment and healthcare operations. For example:

Treatment: We may use or disclose your health information to a dentist or other healthcare provider providing treatment to you.

Payment: We may use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of health professionals, evaluating practitioner and provider performance, conducting training programs, accreditations, certifications, licensing or credentialing activities.

## Other Uses or Disclosures That Can Be Made Without Consent or Authorization:

- As required during an investigation by law enforcement agencies
- To avert a serious threat to public health or safety
- To workers' compensation or similar programs for processing of claims
- In response to a legal proceeding
- To a coroner or medical examiner for identification of a body
- If an inmate, to the correctional institution or law enforcement official
- As required by the US Food and Drug Administration (FDA)
- Other covered entities' and providers' payment activities
- Other covered entities' healthcare operations activities (to the extent permitted under HIPAA)
- Uses and disclosures in domestic violence or neglect situations
- Health oversight activities
- Other public health activities

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this notice.

**To Your Family and Friends:** We must disclose your health information to you, as described in the Patient Rights section of this notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved In Care:** We may use or disclose health information to notify, or to assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then the prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up x-rays or other similar forms of health information.

Marketing Health-Related Services: We will not use your health information for marketing communications without your written authorization.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorize federal officials health information required for lawful intelligence, counterintelligence and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards or letters).

### **PATIENT RIGHTS**

Right to Inspect & Copy: You have the right to inspect and copy dental information that may be used to make decisions about your care. If you request a copy of the information, we reserve the right to charge a fee for the costs of copying, mailing or other supplies associated with your request. You may request that we provide copies in a format other than paper photocopies. We will use the format you request unless we cannot practicably do so. You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this notice. You may also request access by sending us a letter to the address at the end of this notice.

**Disclosure Accounting:** You have the right to receive a list of instances in which we were or our business associates disclosed your health information for purposes other than treatment, payment healthcare operations and certain other activities, for the last 6 years. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests.

**Restricting:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

**Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. You must make your request in writing. Your request must specify the alternative means or location, and provide satisfactory explanation of how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. Your request must be in writing, and it must explain why the information should be amended. We may deny your request under certain circumstances.

Electronic Notice: If you receive this notice on our website or by electronic mail, you are entitled to receive this notice in written form.

#### QUESTIONS AND COMPLAINTS

If you want more information about our privacy practice or have questions or concerns, please contact us as follows:

Shorey Dentistry 18181 Butterfield Blvd. Suite 160 Morgan Hill, CA 95037 (408) 778-3384 ShoreyDDS@gmail.com



# **ACKNOWLEDGEMENT OF RECEIPT**

Notice of Privacy Practices					
I,, have i	, have received a copy of this office's Notice of Privacy Practices.				
*Per HIPAA Rules you may refuse to sign this HIPAA portion of the acknowledgment form*					
	(Please Print Name)				
	(Signature)				
	(Date)				
Scheduli	ng and Financial Policies				
commitments that I may incur as a result of tre-	s of the outlined policies for insurance handling and financial atment at Shorey Dentistry. I am fully aware that I am the final also aware that any cancellations or reschedules made within 48 D cancellation charge.				
(Signature)	(Date)				
Acknov	vledgment & Authority				
patient named above, including but not restricted conduct of laboratory, x-ray or other studies	Consent to treatment as necessary or desirable to the care of the ed to whatever drugs, medicine, performance or operations and that may be used by the attending doctor or other qualified lity of infections, swelling and paresthesia occurring when any apical surgery, etc. are involved.				
(Signature)	(Date)				
**FC	or Office Use Only**				
could not be acquired because:  Indiv Com	ridual refused to sign munications barriers prohibited obtaining acknowledgment er (please specify)				