eRiver Neurology of New York LLC

Phone: (845) 452-9750
Fax: (845) 452-9751

Patient Name: _____ DOB_____
Last First MI

Gender: O F O M O Rather not say O Custom _____ Preferred Pronoun _____

Address: _____ Student: Y N

City, State, Zip_____ Marital Status: Single Married Divorced Widowed

Best Number to be reached: _____ ALT Phone:_____

Work Phone: _____Employer:_____ SSN: _____

Primary Care Physician:_____
(Name of Physician not Practice) (Phone Number)

Race_____ Ethnicity _____Primary Language_____ Refuse to answer_____
(Initial)

Would you like to enroll in our Patient Portal? Y N Email Address_____

Emergency Contact _____ Relationship_____ Phone_____

If a minor, name of Financially Responsible Party: _____ Date of Birth_____

Address: _____ Phone #_____

Primary Insurance Co: _____ID#:_____Group #_____

Guarantor's Name (Policy Holder): _____ Date of Birth: _____

Guarantor's Address: _____

Guarantor's Employer: _____

IF SAME AS PATIENT CHECK HERE ☐

Relationship to Patient: _____

Secondary Insurance Co: _____ ID#:_____Group#_____

Guarantor's Name (Policy Holder):_____ Date of Birth: _____

IF SAME AS PATIENT CHECK HERE ☐

Relationship to Patient: _____

If you have an additional insurance, please write information on back, and check here. ☐

"I hereby authorize my insurance benefits to be paid directly to the physician for any balance which I have not paid in full at time of service. I understand that I am financially responsible to the physician for charges not covered by my plan. I also authorize the physician to release any information required for claim processing.

Signature : _____ Date: _____
Patient or Patient's Representative

eRiver Neurology of New York LLC
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AUTHORIZATION FOR RELEASE OF INFORMATION/PRIVACY NOTICE

Medical information will be provided in accordance with Federal HIPAA regulations and concerning continuum of care.

I hereby authorize the use or disclosure of my protected health information (PHI) as described below:

Healthcare information will be provided to Healthcare Facilities, Physicians, Insurance Companies, Research and/ or State/Federal entities as a part of my continuum of care unless otherwise noted.

I have been notified of the changes and I am aware of the updated Notice of Privacy Practices for eRiver Neurology and I may request a written copy of this at any time.

_____

Print Patient Name Signature of Patient or Representative

Individuals Involved in Your Care or Payment for Your Care.

Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person/entity you identify, your Protected Health Information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment.

Please use space below to indicate the name and relationship of any person and/or entity that you <u>want</u> your protected health information released to (ie: spouse, child, next of kin, caregiver, etc…):

- _____
- _____
- _____

******Please list below, any persons or entities that you DO NOT want your protected health information released to.**

********_____

********_____

Patient Name _____ DOB _____

_____ Date _____

Signature of Patient or Patient Representative

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OFFICE AND FINANCIAL POLICIES

I have reviewed the office policy and financial policy and have been notified of all policies within. I understand that I may request a written copy of these policies at any time for my reference and records.

_____ _____
Patient Name-Printed Date

_____
Patient Signature (or responsible party, if patient is a minor)

PATIENT WAIVER FOR NO FAULT, WORKERS COMPENSATION, LIABILITY AND SCHOOL INSURANCE

I understand that eRiver Neurology of New York, LLC does not accept any liability insurance. This includes No Fault, Workers Compensation, and school liability insurances. If my private medical insurance denies a claim stating it is related to any injury or condition covered under liability insurance, I understand that eRiver Neurology will not bill the liability carrier and I will be responsible for paying eRiver Neurology for any balance due.

_____ _____
Patient Name (print clearly) **Date of Birth** **Date**

_____ _____
Patient Signature (or responsible party, if patient is a minor) **Printed name (of Responsible Party)**

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Prescription/Refill Policy

1. You MUST call the prescription refill line at (845) 452-9750, option 3, for ALL refills; refills can and will only be processed from the refill department. **(Do not call your doctor or nurse as they cannot process any refill requests.)**

2. It is your responsibility to notify the office in a timely manner when refills are necessary. Approval of you refill may take up to three business days in order to allow time for a physician to review your chart, so please be courteous and do not wait to call. Please note that mail order prescriptions may take longer.

3. Medication refills will only be addressed during regular business hours (Monday-Friday 9:00am-4:00pm). No prescriptions will be refilled on Saturday, Sunday or Holidays.

4. It is important to keep your **scheduled appointment** to ensure that you receive timely refills. Repeated no shows, reschedules, or cancellations will result in a denial of refills. All prescriptions require a follow up appointment every 3-6 months.

5. For your safety, we will request and use your prescription medication history from other healthcare providers or third party pharmacy benefit payors for treatment purposes. We will verify with you any changes, additions, or duplications in the medications that you have been prescribed at the time of every office visit. **In addition, please bring a complete list of all prescriptions, eye drops, vitamins, supplements, etc, with you to every office visit.**

Patient Name:_____ DOB_____

Signature_____Date_____

eRiver Neurology of New York LLC

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MEDICAL RECORD RELEASE FORM

Patient Name: _____ DOB _____

I hereby authorize the below listed entity to release medical information to eRiver Neurology LLC of New York.

Name: _____
(*Name of Physician or Entity to Retrieve Information From)*

Address: _____

Telephone #:_____ Fax #:_____

Medical Information Requested
( ) All Records

( ) Specific Records From _____ to_____

( ) Radiology (x-ray, ultrasound, CT, MRI etc.), images

( ) Radiology (x-ray, ultrasound, CT, MRI etc.), reports only

( ) Labs Reports

I understand that these records are protected under Federal and/ or State law and cannot be disclosed without my written consent, unless otherwise provided by law. I further understand that the specific type of information to be disclosed may, if applicable, include: diagnosis, prognosis, and treatment for physical and or/ mental illness, including treatment of alcohol or substance abuse, autoimmune deficiency syndrome (AIDS), AIDS related complex (ARC) or human immunodeficiency virus (HIV) infection for any admissions. I understand that I have the right to revoke this consent at any time unless the facility, which is to make the disclosure of information, has already done so in reliance on the consent.

_____ _____***Expires one year from this date***

Signature of Patient or Legal Guardian Today's date

*******Please confirm receipt of request by fax and fax or mail records to location indicated below*******

eRiver Neurology of NY @ Poughkeepsie, 21 Fox Street, Suite 102, Poughkeepsie, NY 12603 Fax 845-452-9751

eRiver Neurology of NY @ Fishkill 200 Westage Business Center, Suite 324, Fishkill, NY 12524 Fax 845-452-9751

eRiver Neurology of NY @ Hudson 67 Prospect Ave, Suite 160, Hudson, NY 12534 Fax 845-452-9751

eRiver Neurology of NY @ Rhinebeck 6369 Mill Street, Suite 201 Rhinebeck, NY 12572 Fax: 845-452-9751

Welcome and thank you for choosing
eRiver Neurology of New York, LLC
Phone: (845) 452-9750
Fax: (845) 452-9751

"eRiver Neurology of New York, LLC does not discriminate against any person on the basis of race, gender, national origin, disability, sexual orientation or age in the provision of services and/or procedures."

We are required to confirm your identity at every office visit with valid photo ID, address, and insurance card. Failure to provide this information may result in you having to reschedule your appointment.

Office Policies

A. Emergencies: If you are experiencing a medical emergency please call 911 immediately.

B. Office Hours: Our office hours are from 9:00am-4:00pm Monday-Friday. Our telephones are turned over to our answering service during 12:00pm-1:00pm for lunch. The office is closed on major holidays.

C. Appointments: are subject to change due to hospital emergencies and changes in the provider's schedule. We apologize in advance for any inconvenience this may cause you and we will do our best to accommodate you.

D. Prescriptions:

1. Please check prescriptions weekly and call at least 72 hours prior to running out of medications and at least 1 week for controlled medications.
2. Please allow 48 hours for prescriptions to be called into the pharmacy. Due to DEA regulations controlled substances cannot be refilled over the phone.
3. If you have not been seen by your provider within six (6) months, a one (1) month refill will be given and you MUST make a follow-up appointment in order to get any more refills. **Our providers need to evaluate you on a regular basis to make sure that the medications continue to be effective for your care.**
4. **We cannot fill prescriptions over the weekend** as our office is closed**.**

E. Patient responsibilities for appointments:

1. If you cannot keep an appointment for any reason, we ask that you call our office 24 hours in advance. We are a very busy office and we have a waiting list for patients and would like the opportunity to fill your appointment spot in the event that you cannot come in. **A cancellation fee of $25.00 may be billed to your account for failure to cancel an office visit less than 24 hours in advance, and $50.00 may be billed to your account for failure to cancel a procedure (i.e.: EEG, EMG, Botox treatment, Sleep Study, etc) less than 24 hours in advance of your appointment.**
2. Please make sure to bring your photo ID, Insurance card, and any needed referrals to each appointment.
3. Please bring all test results from other physicians to your appointment. Including, lab results, CAT scans, etc. This can aid your provider in your evaluation and treatment and may reduce the need for tests to be repeated.

F. **Call backs:** When calling and requesting a call back from a provider; please allow 48 hours for your call back, unless it is an emergency.

G. **Test Results:** Test results will be discussed at your next appointment. **Clinical staff will contact you if something needs to be discussed prior to your next appointment**. Our office staff will not be able to discuss any test results with you.

H. **Forms:** When requesting paperwork to be completed, such as disability forms, employer forms, etc please allow a minimum of 10 business days for these to be completed and mailed.

Thank you and if you have any questions, please feel free to contact our office

_____ _____

Signature of patient or legal representative **Date**

eRiver Neurology of New York, LLC
Board Certified Adult and Pediatric Neurologists

Patient Financial Policy

Valid insurance cards are to be presented at the time of service, as well as photo identification for security purposes. It is the responsibility of the member to inform us of any changes in insurance or demographic information.

Copayments
All copayments are due at the time of service unless arrangements have been made in advance. We accept cash, check, and credit/debit card. There is a $25.00 fee for bank returned checks for processing fees.

Referrals/Authorizations
We are a specialty practice. Many insurance companies require referrals from the patient's primary care physician or pre-authorization before services are rendered by a specialty practitioner. This is the responsibility of the member to obtain before your appointment. If a referral/authorization was not obtained and is required by your insurance, you may be held liable for the charged amount in full. Please check with your insurance carrier prior to care to avoid excessive bills.

Participating Insurance Plans
Your insurance policy is a contract between you and your insurance company. We will file your medical claim with your insurance company on your behalf if you assign the benefits to the provider. (Meaning, that you have agreed for your insurance company to pay the practice directly.) We will also bill your insurance company for any services provided in the hospital. Please note that not all services may be covered by your insurance company. Any services that are denied stating that it is a non-covered service may be billed to the member.

Self-pay accounts
Self-pay accounts are classified as patients who do not have insurance coverage, or who have an insurance plan that we do not participate with and out of network benefits are not available. Patients who are self-pay are expected to pay for the visit in full at the time of service. A pricing list of self-pay rates is available upon request.

Non-Participating Insurance Plans
If you have an insurance plan that we are not participating with, and you have out of network benefits, you can choose to use those benefits or be classified as being self-pay and not use your insurance. Please note that out of network benefits may have deductibles, higher copayments or coinsurances that cost more than your in-network out of pocket expenses. Also, there are insurance plans that may pay the member directly for services, in which you will receive a bill from us that you will be responsible for paying.

Refunds
If there is a credit in your account, we will use this credit towards any future balances. In some instances a refund may be due to you from the practice. A refund check will only be issued if there are no claim balances due from the patient, there are no claims outstanding with the insurance company and that there are no future appointments in the schedule.

I have read and understand the practice's financial policy.

Patient Name **Date**

Signature of patient (or responsible party, if patient is a minor)