

## PATIENT SERVICES ASSISTANT

*Responsible for carrying out a variety of medical office administrative duties essential to daily clinic operation.*

**Hours:** To be determined | **Compensation:** \$14.50 - \$15.50 | | **Start Date:** ASAP

### PRIMARY RESPONSIBILITIES:

#### CUSTOMER SERVICE

- Answering phones
- Scheduling appointments
- Reception Duties, including patient check-in, insurance verification, managing clinic flow.
- Collecting and processing patient payments.
- Dispense supplies and medications as prescribed.
- Have complete understanding of insurance and funding sources.
- Provide health care information to patient in the areas of abortion, gynecology, sexual health and family planning.
- Promote positive communication with patients, clinicians and peers.
- Assists other teams when needed to ensure PSA coverage, including working on another site.

### QUALIFIED APPLICANTS WILL DEMONSTRATE:

- Strong commitment to reproductive freedom, and an ability to demonstrate knowledge and passion for social justice.
- Strong work ethic and a proactive, self-directed work style.
- Solid technology and computer skills.

### PREFERRED CANDIDATES WILL:

- Have customer service experience
- Have at least one year experience working in a reproductive and sexual healthcare setting.
- Have experience working with transgender and gender nonbinary patients.
- Demonstrate an understanding of Nextgen EPM/EMR system.
- Be fluent in English and Spanish. 4% pay differential for bilingual applicants.

### WHY WOMEN'S HEALTH?

- ✓ **We make a real impact** for those we serve. As the first abortion provider to open in Colorado, we remain innovative and locally focused, honoring the legacy of our founders. We aim to create access for those who need it the most by breaking down barriers that exist in our community.
- ✓ **We support each other.** The culture at Women's Health is built around trust, collaboration, and respect. Diverse backgrounds, experiences and viewpoints are celebrated and valued here. Our

approximately 40 staff members are driven by their personal passion for our cause, and come together to build strong, effective programs.

- ✓ **Our benefits package** for part-time employees includes paid holidays, paid time off (vacation + sick), medical coverage, a 403b retirement plan, and an Eco-Pass.

***The Mission of Boulder Valley Women's Health Center** is to provide accessible, confidential and comprehensive gynecological and reproductive healthcare, including sexual health services and education. We envision a healthy community of people empowered to make informed choices about their sexual health and well-being.*

**To apply:** Please submit resume and letter of interest electronically (.pdf or Word) to **Grace Wanebo**, HR Coordinator, [grace@bvwhc.org](mailto:grace@bvwhc.org).

Applications without both a letter of interest or resume will not be considered—NO phone calls.