

# Lifetime product replacement policy for Coloplast implants

Titan® Inflatable Penile Prosthesis  
Genesis® Malleable Penile Prosthesis  
Torosa® Testicular Prosthesis

Coloplast will replace the Coloplast penile or testicular prostheses noted above or any component thereof for any reason during the lifetime of the recipient upon request. Requests for a replacement product or component thereof should be made by the recipient's surgeon to Coloplast at the toll-free number listed below, at which time Coloplast will provide a Return Authorization Number. Coloplast will then provide a replacement Coloplast penile or testicular prosthesis or component thereof without charge. Any Coloplast penile or testicular prosthesis or component so replaced should be returned to Coloplast and shall then become the property of Coloplast.

This replacement policy is limited to replacement of the Coloplast penile or testicular prostheses or components. Coloplast shall not be responsible for any medical, hospital, and surgical costs, including costs related to the replacement procedure, or reimbursement for the cost of penile or testicular implants not manufactured by Coloplast or incidental or consequential damages of any kind. This product replacement policy shall be effective provided Coloplast manufactures the penile or testicular prosthesis at the time the request for replacement is made. To the extent permitted by law, the replacement remedy set forth above is exclusive of all warranties, remedies and conditions, whether oral or written, statutory, express or implied. As permitted by applicable law, Coloplast specifically disclaims any and all statutory or implied warranties, including warranties of merchantability or fitness for a particular purpose. Coloplast shall have no responsibility for any statements or representations, whether oral or written, made by any other person or entity.

Coloplast makes no representation as to the life expectancy of a penile or testicular prosthesis. There are conditions which may cause these devices to malfunction or wear out and require replacement.

When Coloplast provides a free replacement prosthesis, Coloplast will disclose the free item on the invoice sent to the surgeon or other health care provider and will instruct the surgeon or other health care provider fully and accurately to report the free item in the applicable claim or cost report filed with the government if the recipient is a federal health care program beneficiary.