



S E R E N I T Y D E N T A L

COVID-19 Update

We hope this message finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your health and safety.

Our office follows recommendations made by the American Dental Association, the U.S. Centers for Disease Control and Prevention, and the Occupational Safety and Health Administration. We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We do this to make sure that our procedures are current and adhere to each agencies' recommendations.

As we begin to see more patients, we understand that there is still a risk of infection. With this in mind, we have implemented the following measures to keep our patients and our staff safe:

Staff and patient screening

- We will be assessing each patient and staff member's risk for infection with a questionnaire, before scheduled appointment and upon entry to our facility.

Updated check-in protocols

- Upon arrival to our facility, we are asking all patients to stay in their vehicles. Notify us of their arrival by calling or sending us a text message. Once their examination room is ready, a staff member will meet them outside their vehicle, take their temperature, review pre-screening questionnaire, and bring them to our facility, bypassing the waiting area.

Staff and patient safety

- All patients, visitors and staff entering our facility will be required to wear a facemask while in the facility.
- All patients and visitors will be asked to wash their hands for thirty seconds upon entering their examination room. Hand hygiene guidelines will be followed by all staff members.
- All patients will be asked to rinse their mouths with 1% peroxide oral rinse.
- Every examination room is equipped with an air purifier.
- Gloves, eye protection, and appropriate clinical covers are required for all staff members. Clinical employees will wear N95/KN95 masks, gloves, eye protection and gowns. Gloves and gowns will be disposed of after each patient. Non-clinical employees will wear Level 3 masks.
- All equipment which involves patient contact during clinical use is heat sterilized. Facility equipment such as x-rays machines, clinical chairs, and room surfaces are thoroughly disinfected with hospital-grade disinfectants following every patient contact. (This has been a standard in our facility even before this pandemic started).
- Cleaning and disinfection procedures using hospital-grade disinfectant will be performed in clinical and non-clinical areas between each patient. High touch surfaces or objects through the facility such as door handles, chairs, desks, and bathroom will be disinfected throughout the day.

We appreciate you trusting us with your care and look forward to welcoming back our patients, neighbors and friends. If you have any questions, please do not hesitate to ask.