



**"Better Sleep For Life!"**

Phone: 844-38SLEEP (844) 387-5337

Fax: (866) 264-3890

[www.sleephealthmd.com](http://www.sleephealthmd.com)

To all our Veterans,

Your PAP therapy is important to us and we would like to provide you with the very best service. Once we send your prescription to the VA department (PAP machine and supplies), there are three steps that you will need to become aware of. Below you will find all the information to verify the status of your order:



**SHMD PAP Prescription -> VA Community Care -> VA Prosthetic Department -> VA Local Office (or Apria)**

### **VA COMMUNITY CARE**

Department of Veterans Affairs  
3801 Miranda Avenue (Mail Code 119)  
Palo Alto, CA 94304-1290

All the PAP prescriptions need to be processed by the VA Community Care program. Your equipment can only be approved by the VA once the Community Care program reviews your documentation and sends a valid prescription to the VA Prosthetics Department.

**To check authorizations status:** (650) 617-2732

**Phone:** (650) 493-5000 ext. **61292**

**Fax:** (650) 858-3989

**Email:** [V21PALCommunityCare@VA.Gov](mailto:V21PALCommunityCare@VA.Gov)

### **VA PROSTHETICS DEPARTMENT**

Department of Veterans Affairs  
3801 Miranda Avenue (Mail Code 121)  
Palo Alto, CA 94304-1290

Once authorization is approved, the VA Prosthetics Department will purchase your PAP equipment and arrange the setup appointment for pickup.

**Phone:** (650) 493-5000 ext. **66236**

**Fax:** (650) 496-2529

**Email:** [V21PALProsthetics@VA.Gov](mailto:V21PALProsthetics@VA.Gov)

### **VA LOCAL OFFICE (or APRIA)**

The VA is required to service all of their patients locally. The VA Prosthetic Department should give the details of the order and notify you where the PAP setup will be scheduled. If it is identified that the APRIA Healthcare office is closer to you, the VA will mail your PAP equipment to APRIA for your pickup.

**\*APRIA HEALTHCARE\***

**Phone:** (877) 265-2426

**Fax:** (949) 238-3648

### **Sleep Health MD – Locations**

1665 Dominican Way, Suite 222  
Santa Cruz, CA, 95065

150 Carnation Dr. # 4  
Freedom, CA, 9501

260 S. Sunnyvale Ave, Suite 6  
Sunnyvale, CA, 94087

777 Knowles Dr. Suite 15  
Los Gatos, CA, 95032

101 Wilson Rd, #D  
Monterey, CA, 93940