



To Our Valued Patients,

In the current environment with COVID-19 (known as coronavirus), we all have taken the necessary precautions with greater awareness as we conduct our daily activities. We are proactive in ensuring the health and safety of our patients and staff.

Our office will remain open to see patients with cardiovascular needs that are considered medically necessary by our providers. As always, we are committed to do whatever we can to provide a safe environment for you as well as our doctors and staff.

We have implemented the following additional measures:

- **Health screening at our receptionist area.** The screening includes a few questions related to health and exposure and a temperature check upon entry to the clinic area.
- **Social distancing.** We will keep up with the social distancing practice of keeping six feet between patients. Due to this practice, we may request for you to wait in your vehicle until we are ready to begin your appointment.
- **Guest limit.** We ask that the patient come to their appointment, however, if assistance is required, only one guest may accompany you to your appointment.
- **Enhanced cleaning efforts.** We are diligently wiping down surfaces, i.e., chairs, exam rooms, tables, door handles, counters, etc. throughout the day. Our office has hand sanitizer readily available. We highly recommend good handwashing while in our office.

In order to prevent the spread of COVID-19, CVISTX is requesting for all patients that are sick with a fever, cough, and/or shortness of breath to reschedule their appointment for a later time after their symptoms have resolved. We appreciate your support and understanding during this time.

Please feel free to contact our office if you have any questions or concerns at (210) 920-8000 or by text message at (210) 920-5555.

Wishing you the best health,

CVISTX Physicians and Staff