

# NONDISCRIMINATION NOTICE

## Urgent and Family Care

Shall operate in a manner that does not unlawfully discriminate against people on the basis of race, color, national origin, religion, sex (including pregnancy) age, sexual orientation (including gender identity and expression), marital status, disability, veteran status, or any other basis prohibited by federal, state, or local law. Urgent and Family Care prohibits retaliation against any person because she or he opposed or complained about discrimination in good faith, assisted in good faith in the investigation of a discrimination complaint, or participated in a discrimination charge or other proceeding under federal, state, or local anti-discrimination law.

## Language Services

Urgent and Family Care provides free language services to people whose primary language is not English through qualified interpreters to assist limited English proficient (patients and their families' understanding and participating in the care, treatment and services provided by this organization.

If you need access to services or to report a concern regarding discrimination in access to services, please contact the Practice Administrator at (512) 733-9400.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services electronically through the Office of Civil Rights complaint Portal, available by writing, calling or visiting their website:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, DC 20201

1-800-368-1010  
TDD 1-800-537-7697

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

This notice is effective 1 May 2019 and replaces all previous versions