

KAMINSKA

DERMATOLOGY

As you can imagine, for the first couple of months after our reopening; your appointment may look and feel different. We are committed to taking care of each of you while also taking precautions to protect our staff. This is new for all of us as we are adjusting to a new experience.

Sanitation and safety have always been a priority at Kaminska Dermatology, however to enhance our patients' and staffs' safety upon return, we are implementing the guidelines below.

How we are preparing to re-open:

- As a safety precaution, we are asking all of our patients to wear a mask or nose-mouth covering before entering the clinic.
- Upon arrival, we will measure your temperature with a contactless thermometer. If you have a fever, you will NOT be seen, no exceptions.
- Our lobby is CLOSED.
- After your temperature check, you will be escorted directly to your exam room. Please plan to arrive 15 minutes BEFORE your scheduled appointment to allow ample time to check in.
- Check in will be conducted in the exam room.

We are committed to doing the following:

- Clean & disinfect all hard, non-porous items.
- Clean & disinfect all shelving & products.
- Clean & disinfect all equipment at the reception desk.
- Clean & disinfect chairs, trays, and working stations/counters.
- Clean & disinfect bathroom.
- Clean rugs and floors.
- Continue services with a professional cleaning company.

On the day of your appointment:

- We will be asking everyone to sign a consent waiver.
- We ask that you please arrive 15 minutes before your appointment and bring the fewest number of items with you as possible.
- Please understand that upon arrival, we may need you to wait and practice social distancing.
- Please be kind and patient as we take time to sanitize between patients.
- Everyone must wear masks/covering at all times. Patients are responsible for providing their own mask/covering. If you do not have a mask, you will be able to purchase a mask for \$2.50.
- Wash/sanitize your hands when you enter the clinic.

Clinic Policies & Procedures:

- We cannot allow anyone in the clinic if they have a cough, fever, cold, flu, or any COVID-19 like symptoms in the last 14 days. Please do not be offended if we ask you to leave. *Our cancellation fee will be temporarily waived if you are sick.*
- Credit cards are required on file. Please refrain from paying cash.

We appreciate your understanding during this transition. We welcome your feedback as we navigate these new processes and procedures. Any patient that does not call to cancel an appointment at least 24 hours before their appointment will be charged a \$50 cancellation fee. Our cancellation fee will be waived if you are sick and let us know prior to your appointment. Confirmations will still be sent out 1-2 days prior to your appointment.

The best way to schedule an appointment is online through our website: www.kaminskadermatology.com. Appointments booked online are for in person appointments. We will continue to offer limited telemedicine appointments; please call us for more details.

Thank you for cooperating with our new guidelines and being kind as we work through this transition. We look forward to seeing you all again!

Dr. Kaminska and the Kaminska Dermatology Care Team

