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*family medicine*

## Telehealth by Doxy.me

In advance of our upcoming telehealth session, please familiarize yourself with these instructions. You can access our Doxy.me virtual waiting room by way of any PC, Chrome or Apple based devices utilizing the Chrome, Firefox or Safari web browser. Doxy.me will not operate with the Microsoft Edge or Internet Explorer web browsers. See the links below for instructions on how to use your specific browser.

Checking in with Chrome: <https://youtu.be/v9NUJ5gPsRY>

Checking in with Firefox: <https://youtu.be/v9NUJ5gPsRY>

Checking in with Safari: <https://youtu.be/QHvmNKz8sBo>

You will not need to establish an online account with doxy.me or download any apps to your device but your device must be equipped with a camera to facilitate a two-way video conversation.

### Time for your Telehealth Visit:

Five minutes before your appointed time, open a web browser on your intended device and navigate to:

<https://doxy.me/RaccugliaMD>

At the welcome screen, enter your first and last names in the open field. When prompted, enable access to your camera and microphones.

In the lower left, click on “Pre-call Test” and follow the prompts to test your audio and video settings in preparation for our call.

Great job! You should be all ready for our upcoming call. Explore our virtual waiting room while you wait. Dr. Raccuglia will start your session soon.