



At Dentistry by Design, we are committed to the health and wellbeing of our team and patients. To ensure a safe and healthy environment for everyone, we have followed the directions of the CDC and American Dental Association and will be implementing the following protocol:

What you can do:

- Prior to your appointment, you will receive a pre-screening/registration phone call and email.
- If you have a fever or feel sick, please let us know. We will reschedule your appointment for two weeks or later.
- You will need to complete the requested information and documentation 24-hours prior to your appointment. Please return your completed forms digitally by replying to this email.
- **Call us from your vehicle when you arrive at the building**, and we will verbally review our COVID pre-screening questions. We will let you know when we are our team is prepared to take care of you.
- To limit the number of people in the office, we are asking that our patients arrive to their appointments alone.
- Please leave unnecessary personal belongings in your car.
- Upon arriving at the front door of the office, you will be provided with hand sanitizer and disposable gloves to wear during your dental appointment. During your check-in, your temperature will be taken.
- You will be escorted by a team member to your clean and disinfected treatment room.
- While in the office, please maintain social distancing as much as possible.
- If you experience a fever or any COVID-19 symptoms within 14 days after your appointment, please call to let us know.

What we are doing:

- Additional time has been scheduled between appointments for a thorough and deep cleaning of the treatment room. We will be using a fogger with Hypochlorous acid and UV lighting in addition to standard precautions.
 - All team members will be wearing personal protective equipment (PPE). This PPE will be changed following each appointment.
 - The chairs and tables in the reception area are being wiped down every hour.
 - We will be implementing special appointment times for our most vulnerable patients.
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We will continue to reach out and update you on a regular basis through various forms of contact. Please visit our website at www.palisadesdentistry.com or follow us on **facebook and instagram** for up-to-date information, as well as tips and resources on maintaining your oral hygiene at home during these times.

Tell your friends and family about your visit. We are committed to providing the same healthy environment for all our patients to complete any necessary treatment.

