

Expecting Moms: Welcome to Our Office!

Congratulations from Drs. Hirsch, Vizoso, Guinot, Chi, Paez, Horst, Miranda and our staff. We want to wish you a healthy and happy pregnancy and thank you for choosing us to take care of you. The following information should provide useful information so that we can better serve your needs during your pregnancy.

Office hours:

Monday through Thursday: 9:00 AM to 12:00 noon, then 1:00PM to 5:30PM

Fridays: 9:00 AM to 3:00 PM

Saturdays: 8:30 AM to 11:30 AM



Telephone calls:

Our number (305) 665-1133 is operational 7 days a week, 24 hours a day. We are committed to being available to you 365 days a year.

During regular office hours, our staff will direct your call to the appropriate person to help you.

Please be specific regarding the nature of your call. If the call is regarding a medical problem or question please state:

1. The urgency of problem.
2. If you cannot be helped immediately by our medical assistants, how quickly do you expect the doctor or provider to call you back.
3. Your telephone number during office hours, as well as a number to be able to reach you in the evening or a cellular phone number.

We make every effort to answer calls promptly. However, some calls may need to be answered after office hours so that we can concentrate on our patients being seen in the office.

If you call us outside of the above office hours, our answering service will assist you to contact the physician or provider on call for emergencies. If for whatever reason, you cannot reach us, call South Miami Hospital Labor & Delivery at (786)662-5180. If you have an emergency that cannot wait for our response, you should go directly to the Emergency Room at South Miami Hospital. Please note that we do not see patients or deliver babies at Baptist Hospital or any other local area hospitals.

Provider Rotation:

The doctors in our office work as a team. Your primary provider will usually see you until the basic tests are done (normally, the first 3 or 4 visits). Then, you will be given the option to meet the other providers. This rotation is done to provide you with the best possible care.

Our specialty has a lot of emergencies. One of our main goals is to see you promptly and properly take care of you in the event of an urgent condition. We are best able to do this by having a doctor “on call” every 24 hours. This physician has a light office schedule and therefore has more time to take care of you during a hospital emergency or if you are in labor.

We realize that most patients frequently feel more comfortable with their primary doctor. If you request to see him/her, we will make every effort to accommodate you.

Finally, we would like to emphasize that we want you to be happy with our care. We strive to always improve the quality of our office. Please tell the doctor or office manager if you have a problem. We also encourage our patients to fill out a “comment card” for both positive and negative feedback. You may also receive a brief patient survey via email and we ask you to please complete it. Also, our staff has an incentive program that is heavily dependent on your comments.

Contact Us

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