Telemedicine
Frequently Asked Questions (FAQ)

**Q** What is telemedicine and how will it benefit me?

Telmedicine is a new technology that allows you to communicate with your doctor over secure video conference for routine follow-up appointments. Your doctor is offering this service as an alternative to certain in-person visits—saving you a trip to the doctor’s office.

**Q** This sounds really convenient, but how will I receive the same quality care as an in-person visit?

In many cases a telemedicine visit is just as effective as an in-person visit, especially for routine follow-ups. Also, rest assured that your doctor will only recommend a telemedicine visit when it is medically appropriate.

**Q** What equipment do I need?

You will need a desktop or laptop with a webcam and microphone and a broadband Internet connection. You can’t use your tablet or mobile device right now - that’s coming soon!

**Q** How much does it cost?

Telemedicine visits are normally covered by your regular health insurance. You will be charged the same co-pay as a normal in-person visit. If you prefer not to use insurance, a self-pay option may also be available with your doctor.