

PRACTICE POLICY UPDATE REGARDING COVID-19

At Cooper Optometry, our highest priority is the safety and well-being of our patients, staff and community. Please read closely as the scenarios listed may impact your upcoming appointment.

ANY PATIENT WITH FEVER, COUGH, FATIGUE, OR CONTACT WITH COVID-19+ INDIVIDUALS:

- If you have symptoms of respiratory illness (fever, cough, muscle aches, malaise, shortness of breath) please call your primary care physician and seek medical care and guidance immediately.
- If you have had contact with someone with a confirmed case of COVID-19 within the past 30 days, we ask you to please inform us so we can reschedule your appointment for a later date.

PATIENT, PRACTICE & STAFF SAFETY MEASURES

- All patients and staff will be screened prior to entering with an infrared temperature check to rule out fever, and questions regarding the listed concerns above. No one will be allowed to enter with symptoms of respiratory illness or fever.
- All patients and staff will be required to wear masks or face coverings in office. If you do not bring your own mask you will be provided one upon entry for \$1.
- To minimize the number of people in the office, patient companions will be asked to wait in the car unless necessary for physical assistance or a language barrier. A single companion may enter the office with you to be with you during your exam.
- All exam rooms and diagnostic equipment are disinfected before every patient encounter and common touch points in the office are sterilized hourly.
- We have decreased the number of appointments per physician per day to reduce the number of patients in office at any given time.
- We now require intake forms to be submitted online in advance of your appointment to reduce the number of patients in the waiting room and to reduce your time spent in office. If you are unable to submit them in advance online, then you may bring them into the office, **fully completed** prior to arriving. Please click on the “patient forms” tab located on our homepage to access intake forms. You may email them back to: office@cooperoptometry.com

THANK YOU FOR YOUR PATIENCE AND UNDERSTANDING DURING THIS TIME. WE WILL UPDATE THESE PROTOCOLS AS NEEDED IN THE FUTURE.