

Day Of Procedure Instructions during COVID-19 :

Upon Arrival:

Please remain in your car and call either:

1. Office at 281-487-6057 or
2. Crenshaw Ambulatory Surgery Center at 832-230-0836.
3. Once you are on the phone with a receptionist, they will go ahead and check you in while you remain in your vehicle and will verify some information with you.
 - The procedure you are having that day
 - Your current insurance
 - Your current address
 - Your phone number that we will be using to call you back once it is your time to come in
 - Do you have your medication list with you?
 - Go over your copay/ liability for the day and will collect it over the phone if you are paying via card.
 - If you plan to pay cash we ask you to bring exact money and we will have sandwich bags for you upon entering the facility with your name, date of birth, and amount you are paying on it.
4. Once it is your turn to come in, the receptionist will call to inform you it is okay to come into the center. Please bring your mask or face covering in with you. **We are not supplying you with one.** If you do not bring one, you will be asked to reschedule.
 - You will be asked to use hand sanitizer once inside the office/surgery center
 - Your temperature will be taken by a medical assistant/surgical tech
 - You will be asked some virus screening questions
 - You will also have some paperwork to sign.
5. Once all is complete with check in, you will go to Pre-OP or the procedure room in the office.
6. **For Procedure at Crenshaw Ambulatory Surgical Center, Your driver is required to stay** in their vehicle the entire time
 - We will ask for your drivers name and phone number to use to call after you are ready to be discharged
 - Once your driver is called by our Post-Op Nurse, we ask that you have them drive up to the Blue Car-Port next to the ramp so they are ready when you are discharged via wheelchair.