Dear Patients of Kaplansky Foot and Ankle Centers:

We know COVID-19 is potentially a concern for you. Rest assured, we are closely monitoring the situation and are taking every precaution to ensure your health and safety at Kaplansky Foot and Ankle Centers. As part of our daily routine, we follow the universal precaution standards of infection control as outlined by the Centers for Disease Control (CDC) and the State of Ohio. Adherence to health guidelines has always been and will continue to be our number one priority in protecting our patients and staff.

Governor DeWine has allowed healthcare providers who comply with the published mandates to reopen on May 1, 2020. As part of this, there are restriction on waiting room use. Accordingly, healthcare providers must use alternatives such as having patients wait in their cars in the parking lot, which is the option that we are implementing.

We are taking extended measures to further protect all our patients and team with the following additional protocols:

* In compliance with the recommendations for public health, anyone with a cough or fever will not be allowed in the building and should stay home. We will be happy to reschedule your appointment for a later date and will continue to offer telehealth visits.
* Before your appointment, you will need to remain in your vehicle instead of the waiting room until we are ready to seat you in your personal exam room. Call from your car when you arrive, and we will let you know when we are ready for you.
* Upon entering Kaplansky Foot and Ankle Centers, you will be asked to sanitize your hands. All patients and other persons in our health care office/facility must also wear a surgical/procedural mask.
* Additionally, we are requesting you sanitize your hands before re-entering the business areas.
* No visitors allowed in the office except when necessary and cleared with our office staff, and then only to minimum essential extent.

**Our staff will utilize enhanced workplace sanitizing, enhanced hand hygiene compliance, and easily accessible hand sanitizer throughout the facility. Additionally, all of our health care providers and staff must wear surgical/procedural masks and non-latex gloves while in our health care office/facility. We will sanitize any objects and contact surfaces used for clinical services between patients.**

You can be assured safety measures at Kaplansky Foot and Ankle Centers will continue to evolve as more information develops.

Stay well, hydrate, eat nutritiously, and get plenty of sleep and exercise.

We look forward to serving you,

The health care providers and staff at Kaplansky Foot and Ankle Centers