



15640 Don Lochman Lane
Charlotte, NC, 28277
Phone: 704 540 1640 Fax: 704 540 1639
ballantynemedical.com

EFFECTIVE IMMEDIATELY:

7-13-12

PLEASE READ- ALL PATIENTS:

Insurance Companies including Medicare have been dictating and are NOW ENFORCING how Physician offices across the country utilize data obtained during office visits to code and be reimbursed for visits.

Office visits will fall under **ONLY ONE OF TWO CATEGORIES:**

1. **PREVENTIVE/WELL VISITS** including Complete Physical Exams, Sport and School Physicals, and Biometric Exams.
2. **EPISODIC/PROBLEM ORIENTED VISITS** including **Management of Chronic Medical Conditions** such as asthma, diabetes, hypertension, high cholesterol, osteoarthritis, weight management **OR Sick Visits** including bronchitis, sinusitis, cellulitis, Acute Injury, New Onset of dizziness, abdominal pain, allergic reaction and urinary tract infection to name a few.

Visits that fall outside of these categories will be subject to **additional fees** which will most likely **NOT** be covered by your insurance. Since both the patient and medical office are bound by contract to comply with reimbursement policies we must make every attempt to collect these debts in addition to usual and regular co-pays and deductibles.

Please be understanding as we all get accustomed to these policies.

Patient/Guarantor Signature _____ Date _____

Respectfully,

Billing Department

8/13/12 as

